

Return Policy

APEX Editors · Effective date: July 2, 2026

1. Scope

This Return Policy applies to purchases of the APEX Editors program from MnsillaSocial OÜ, a private limited company incorporated in the Republic of Estonia, VAT No. EE102636217 (the “Company”, “we”, “us”). The Program is a digital product delivered immediately upon purchase: curriculum, digital assets, and community access are made available as soon as your payment is confirmed.

2. EU Right of Withdrawal — Digital Content

If you are a consumer in the European Union, you normally have a 14-day right of withdrawal for online purchases. However, for digital content supplied immediately, this right is waived by law once performance begins with your consent. By purchasing the Program, you expressly request and consent to immediate access to the digital content and acknowledge that you thereby lose your 14-day right of withdrawal (Directive 2011/83/EU, Art. 16(m)). This does not affect the Results Guarantee below, which is a voluntary commercial guarantee offered by the Company.

3. Enrollment Fee — Results Guarantee

The \$499.00 USD enrollment fee is refundable exclusively under the Results Guarantee. In summary: if you obtain your APEX Certification, meet all engagement requirements, and do not reach \$3,000.00 USD per month in client editing revenue within ninety (90) days of your Certification being approved, you may request a full refund of the enrollment fee.

Eligibility Requirements

- APEX Certification approved by the Company at least forty-five (45) days before the end of the 90-day guarantee period.
- Attendance at a minimum of ten (10) Q&A; calls.
- Submission of at least six (6) video reviews through the designated review process.
- Active, good-faith pursuit of client acquisition using the strategies, templates, and resources provided in the Program and the APEX Hiring Board.
- All payments made in full and active, good-standing enrollment throughout the entire 90-day period.
- Cumulative monthly client editing revenue below \$3,000.00 USD at the end of the 90-day period.

Forfeiture — Declined Client Opportunities

If the Company offers you a prospective client through the APEX Hiring Board, NEXUS Placements, or another Company-affiliated channel, you must respond within seventy-two (72) hours. Declining the opportunity, or failing to respond within that window, forfeits the Results Guarantee in full, even if all other requirements are met. Non-response is treated as a decline.

The complete and controlling terms of the Guarantee are set out in the Client Enrollment Agreement, which prevails over this summary in case of any difference.

4. Monthly Membership

The \$99.00 USD monthly membership is non-refundable once a billing period has started. You may cancel at any time through Whop, and cancellation takes effect at the end of the current billing period, with access continuing until that date. No pro-rated refunds are issued for partial months.

5. How to Request a Refund

Send your refund request to [SUPPORT EMAIL] from the email address associated with your purchase, including your Whop order reference and, for Guarantee claims, evidence of meeting the eligibility requirements. Valid claims are reviewed within fourteen (14) days and approved refunds are returned to the original payment method through Whop.

6. Statutory Rights

Nothing in this Policy limits any non-waivable statutory rights you hold as a consumer under the laws of your country of residence, including remedies for digital content that is defective or not as described.