

REFUND POLICY

SneakerSync LLC • Last updated: June 28, 2026

This Refund Policy applies to subscriptions and any digital products or services offered by **SneakerSync LLC** ("**SneakerSync**," "**we**," "**us**"). Because the Service consists of digital access, alerts, and community membership, there are no physical goods to return. This Policy is incorporated into our Terms of Service.

1. Digital Service – No Physical Returns

All memberships provide access to digital alerts, data, and community content. There is nothing to ship or physically return.

2. Cancellation

You may cancel your subscription at any time through your account or the platform billing portal. Cancellation stops future renewal charges. Your access continues through the end of the period you have already paid for, and partial periods are not prorated or refunded unless required by law.

3. Refunds

[Choose the policy you want and confirm with counsel – default drafted below.] Except where required by applicable law, all payments are non-refundable, including for unused time, periods of low activity, or dissatisfaction with alert frequency or results. We may, at our sole discretion, grant a refund or credit in individual cases (for example, a verified duplicate charge or billing error). Granting a refund in one case does not obligate us to do so in any other.

4. Free Trials and Promotions

If we offer a free trial or promotional rate, the terms disclosed at sign-up control. Unless cancelled before the trial ends, your subscription converts to a paid subscription at the then-current rate.

5. Chargebacks

If you have a billing concern, contact us first and we will work to resolve it. Initiating a chargeback or payment dispute instead of contacting us may result in immediate suspension or termination of your access. Fraudulent chargebacks may be contested with evidence of your acceptance of these terms and your use of the Service.

6. Auto-Renewal Reminder

Subscriptions renew automatically until cancelled. By subscribing you authorize recurring charges as described in our Terms of Service.

7. Contact

Questions about this document may be sent to **sneakersyncmanagement@gmail.com**, SneakerSync LLC, 5830 E 2nd St, Ste 7000 #8652, Casper, Wyoming 82609, US.