

TERMS OF SERVICE

SneakerSync LLC • Last updated: June 28, 2026

These Terms of Service (the "**Terms**") are a binding agreement between you ("**you**" or "**Member**") and **SneakerSync LLC**, a Maryland limited liability company ("**SneakerSync**," "**we**," "**us**"). They govern your access to and use of the SneakerSync service, community, alerts, tools, and data described below (collectively, the "**Service**"). By creating an account, joining the SneakerSync community, completing payment, or otherwise using the Service, you agree to these Terms. If you do not agree, do not use the Service.

1. Eligibility and Accounts

- (a) You must be at least 18 years old and able to form a binding contract to use the Service.
- (b) You agree to provide accurate information and to keep your account credentials secure. You are responsible for all activity under your account.
- (c) Membership is personal to you. You may not share, sell, transfer, or provide access to the Service, your account, or any community channel to any other person, and you may not relay, mirror, or rebroadcast Service content to non-members.

2. The Service

The Service provides automated retail-monitoring alerts ("**pings**"), related tools, datasets, and access to a members-only community hosted on Discord and related channels. The specific features, retailers monitored, alert frequency, channels, and tiers may change at any time as we develop the Service. We do not guarantee that any particular feature, retailer, alert, or channel will remain available.

3. Subscriptions, Billing, and Renewal

- (a) The Service is offered on a recurring subscription basis. By subscribing, you authorize us and our payment processor to charge the applicable fee to your payment method on a recurring basis until you cancel.
- (b) **Auto-renewal.** Your subscription automatically renews at the end of each billing period at the then-current price unless you cancel before the renewal date. You may cancel at any time through your account or the platform billing portal.
- (c) **Price changes.** We may change subscription pricing on a going-forward basis. We will provide advance notice of any increase, which takes effect on your next billing period.
- (d) **Taxes.** Fees are exclusive of applicable taxes, which you are responsible for where required.
- (e) **Payment processing.** Payments are processed by a third-party processor (e.g., Stripe). We do not store full payment-card numbers.

4. Cancellation and Refunds

You may cancel at any time; cancellation stops future renewals and your access continues until the end of the current paid period. Refunds and chargebacks are governed by our **Refund Policy**, which is incorporated into these Terms by reference.

5. Acceptable Use

You agree that you will not, and will not permit anyone else to:

- scrape, harvest, bulk-export, or systematically collect alerts, data, or content from the Service;
- access the Service through bots, scripts, or other automated means except as expressly provided by us;
- copy, redistribute, resell, publish, or make available any alert, dataset, or content to any person who is not an active paying Member;
- reverse engineer or attempt to derive the sources, structure, timing, or logic of our monitoring or data systems;
- use the Service, or anything learned through it, to build, train, operate, or improve a competing product, service, or dataset;
- share account credentials or community access, or use a single membership for the benefit of multiple people or a business team without authorization;
- harass, threaten, or abuse other Members or staff, or post unlawful, infringing, or malicious content; or
- violate the Discord Terms of Service or any applicable law in connection with your use of the Service.

We may suspend or terminate access immediately for any violation of this Section.

6. Proprietary Information; Confidentiality

The pings, datasets, methods, tooling, member-only discussions, and supplier and retailer information made available through the Service are confidential and proprietary to SneakerSync. We grant you a limited right to use alerts and data for your own personal reselling activity only. You may not use this information to create or assist a competing product or service, and you may not disclose it outside the community. These obligations are in addition to, and do not replace, any separate confidentiality or non-circumvention agreement you have signed with us.

7. Intellectual Property; License to You

SneakerSync and its licensors own all rights in the Service, including all software, alerts, datasets, branding, and content. Subject to these Terms, we grant you a limited, personal, non-exclusive, non-transferable, revocable license to access and use the Service for your own use during your paid membership. Your license to the software is further described in our **End User License Agreement (EULA)**, incorporated by reference. All rights not expressly granted are reserved.

8. No Professional, Financial, or Investment Advice; No Guaranteed Results

The Service provides time-sensitive informational alerts and data about retail product availability and pricing. It is not financial, investment, business, or legal advice. We do not guarantee the accuracy, completeness, timeliness, or availability of any alert or data, and retailer information can change without notice. Reselling involves risk, and we make no promise that you will achieve any particular result, profit, or purchase. You are solely responsible for your own purchasing and reselling decisions and for complying with the terms of any third-party retailer or marketplace.

9. Third-Party Services

The Service relies on and links to third parties (including Discord, payment processors, retailers, and marketplaces). We are not responsible for those services, their availability, or their terms, and your use of them is at your own risk and subject to their agreements.

10. Disclaimers

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SNEAKERSYNC WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOST PROFITS, LOST PURCHASES, OR LOST DATA, ARISING FROM OR RELATING TO THE SERVICE. OUR TOTAL LIABILITY FOR ANY CLAIM ARISING FROM OR RELATING TO THE SERVICE WILL NOT EXCEED THE AMOUNT YOU PAID US IN THE THREE (3) MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM.

12. Indemnification

You agree to indemnify and hold harmless SneakerSync and its members, managers, and personnel from any claim, loss, or expense (including reasonable attorneys' fees) arising from your use of the Service, your violation of these Terms, or your violation of any law or third-party right.

13. Termination

You may stop using the Service at any time. We may suspend or terminate your access at any time, with or without cause, and immediately for any violation of these Terms. On termination, your license ends and you must stop using the Service and destroy any non-public materials in your possession. Sections that by their nature should survive (including Sections 6, 7, 10, 11, 12, and 14) survive termination.

14. Governing Law; Dispute Resolution

These Terms are governed by the laws of the State of Maryland, without regard to conflict-of-laws rules.

- (a) Informal resolution first.** Before starting any formal proceeding, you agree to contact us at sneakersyncmanagement@gmail.com and work with us in good faith to resolve the dispute for at least thirty (30) days.
- (b) Binding individual arbitration.** Except as provided in subsection (d), any dispute arising out of or relating to these Terms or the Service that is not resolved informally will be resolved by final and binding arbitration administered by the American Arbitration Association under its applicable consumer arbitration rules, seated in Maryland. Judgment on the arbitrator's award may be entered in any court of competent jurisdiction.
- (c) Class-action waiver.** You and SneakerSync may bring claims against the other only in an individual capacity, and not as a plaintiff or class member in any class, consolidated, or

representative proceeding. The arbitrator may not consolidate or join more than one person's claims.

(d) Exception – court relief for intellectual property and misuse. Notwithstanding subsections (b) and (c), either party may bring an action in the state or federal courts located in Maryland to seek injunctive or other equitable relief for actual or threatened infringement, misappropriation, or misuse of intellectual property or Confidential Information, or for breach of the Acceptable Use, Proprietary Information, or license-restriction provisions of these Terms or the EULA. You consent to the exclusive jurisdiction and venue of those courts for such actions.

(e) Jury-trial waiver. To the extent any dispute proceeds in court, you and SneakerSync each waive any right to a trial by jury.

15. Changes to These Terms

We may update these Terms from time to time. Material changes will be posted with a new "Last updated" date, and your continued use of the Service after changes take effect constitutes acceptance.

16. General

These Terms, together with the Privacy Policy, Refund Policy, and EULA, are the entire agreement between you and SneakerSync regarding the Service. If any provision is found unenforceable, it will be modified to the minimum extent necessary and the rest remains in effect. We may assign these Terms; you may not. Our failure to enforce a provision is not a waiver.

17. Contact

Questions about this document may be sent to **sneakersyncmanagement@gmail.com**, SneakerSync LLC, 5830 E 2nd St, Ste 7000 #8652, Casper, Wyoming 82609, US.