

PRIVACY POLICY

SneakerSync LLC • Last updated: June 28, 2026

This Privacy Policy explains how **SneakerSync LLC** ("**SneakerSync**," "**we**," "**us**") collects, uses, and shares information when you use our service, community, and tools (the "**Service**"). By using the Service, you agree to this Policy.

1. Information We Collect

- (a) **Account information** you provide, such as name, email address, Discord username and ID, and any details you submit when joining.
- (b) **Billing information** processed by our third-party payment processor (e.g., Stripe). We receive limited transaction details but do not store your full payment-card number.
- (c) **Usage and community data**, such as your interactions within the community, channels you access, and engagement with alerts, used to operate and improve the Service.
- (d) **Communications** you send to us, including support requests and emails.
- (e) **Device and log data** automatically collected when you access our systems or website, such as IP address, browser type, and access times, and cookies or similar technologies where applicable.

2. How We Use Information

We use information to provide and operate the Service; process payments and manage subscriptions; deliver alerts and community access; communicate with you, including service and marketing messages you may opt out of; maintain security and prevent abuse; comply with legal obligations; and analyze and improve the Service.

3. How We Share Information

We do not sell your personal information. We share it with:

- **Service providers** that help us run the Service, such as Discord (community hosting), payment processors, hosting and database providers, and email/communications tools, under appropriate confidentiality obligations;
- **Legal and safety** recipients where required by law or to protect our rights, users, or the Service; and
- **Business transfers**, if SneakerSync is involved in a merger, acquisition, financing, or sale of assets, in which case information may be transferred subject to this Policy.

4. Data Retention

We retain account and billing records for as long as your account is active and as needed for legal, tax, and record-keeping purposes. Community message history may be retained on a rolling basis and older messages may be removed or restricted in the ordinary course; certain data may be retained in our internal systems as part of our records.

5. Security

We use reasonable administrative and technical measures to protect information. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

6. Your Choices and Rights

You may access or update certain account information, opt out of marketing emails, and request deletion of your account. Depending on where you live, you may have additional rights (for example, under the laws of California or other jurisdictions) to access, correct, delete, or restrict use of your personal information, and to not be discriminated against for exercising those rights. To make a request, contact us using the details below. **[Confirm with counsel which privacy laws apply to your user base and expand this section accordingly.]**

7. Children

The Service is not directed to, and may not be used by, anyone under 18. We do not knowingly collect information from children. If we learn we have collected information from a child, we will delete it.

8. International Users

We operate in the United States. If you access the Service from outside the United States, you understand your information will be processed in the United States, which may have different data-protection rules than your location.

9. Changes to This Policy

We may update this Policy from time to time. Material changes will be posted with a new "Last updated" date.

10. Contact

Questions about this document may be sent to **sneakersyncmanagement@gmail.com**, SneakerSync LLC, 5830 E 2nd St, Ste 7000 #8652, Casper, Wyoming 82609, US.