

PlayBit Privacy Policy

Effective Date: 06/01/2019

Last Updated: 30/04/2026

This Privacy Policy explains how **PlayBit** ("we", "us", "our", or "PlayBit") collects, uses, stores, and protects your personal data when you interact with our services, website, and community platforms, including Discord and affiliated tools.

By using PlayBit, you agree to the practices outlined below.

1. What Data We Collect

We may collect the following types of personal data:

- **Identity Data:** Name, username, Discord ID, or email address
- **Contact Data:** Email address, Discord handle, social media links
- **Transaction Data:** Payment confirmations, product purchases, billing history
- **Technical Data:** IP address, browser type, time zone settings, device info
- **Usage Data:** Platform activity, feature usage, clickstream data
- **Marketing Data:** Responses to promotions, communication preferences

We do **not** collect sensitive personal data (e.g., health info, race, religion) and we **never** store your payment card information directly. All payments are processed securely through third-party providers (e.g., Stripe, Whop, Gumroad, etc.).

2. How We Use Your Data

We use your personal data to:

- Provide access to our trading education, products, and services

- Manage memberships, subscriptions, and billing
- Communicate with you about updates, promotions, and service changes
- Moderate the community and enforce our Terms of Service
- Improve our platform and services through analytics
- Protect against fraud, abuse, or legal violations

We will only use your data where it is necessary and lawful to do so.

3. How We Store and Protect Your Data

We take data security seriously and implement the following measures:

- Encryption of all payment transactions
- Secure storage of data on protected servers
- Limited access to your data by authorized personnel only
- Regular audits and monitoring for unauthorized access

Despite our best efforts, no online platform can guarantee 100% security. You use PlayBit at your own risk, and we recommend using strong passwords and securing your own devices.

4. Sharing Your Data

We do **not** sell, rent, or trade your personal information.

We may share your data with trusted third parties where necessary to provide our services, including:

- Payment processors (Stripe, Whop)
- Communication platforms (Discord, email services)

- Legal and regulatory authorities (only if required)

All third parties are required to respect your privacy and comply with data protection laws.

5. Your Rights

Under GDPR and other data protection laws, you have rights over your personal data:

- **Right to Access** – You can request a copy of your data.
- **Right to Rectify** – You can request correction of inaccurate data.
- **Right to Delete** – You can request deletion of your data (where applicable).
- **Right to Restrict or Object** – You can request limits on how we use your data.
- **Right to Withdraw Consent** – You can unsubscribe from marketing at any time.

To exercise any of these rights, email us at: support@playbit.io

6. Cookies and Analytics

We may use cookies or analytics tools (such as Google Analytics) to monitor how users interact with our site. These help us improve user experience and platform performance. You can disable cookies in your browser settings if you prefer.

7. Data Retention

We retain your data only for as long as necessary to fulfill the purposes outlined above, comply with legal obligations, and resolve disputes. For example:

- Billing data is retained for up to 7 years (for tax purposes)
- Inactive accounts may be deleted after extended periods of inactivity

8. Children's Privacy

PlayBit is not intended for use by individuals under the age of 18. We do not knowingly collect data from minors. If we become aware that we have unintentionally collected data from a minor, we will delete it immediately.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a revised "Last Updated" date. Continued use of the platform implies your acceptance of the revised policy.

10. Contact Us

For questions, requests, or concerns regarding this policy or your personal data, please contact:

 Playbit@playbit.info

By using PlayBit, you acknowledge and agree to the terms of this Privacy Policy.