

Privacy Policy

Effective date: July 13, 2026 · Option Drops LLC

Plain-language summary (not a substitute for the full policy): We collect the information needed to run a paid trading education community: your name and email at checkout, your Discord and TradingView usernames so we can grant access, your phone number if you opt in to text alerts, and standard usage data. We use it to deliver the services you bought, send you alerts and communications, keep the community secure, prevent membership sharing and payment fraud, and comply with the law. We do not sell your personal information. Payment cards are handled by our payment processor, not stored by us.

01 Who we are and what this covers

This Privacy Policy describes how Option Drops LLC ("Option Drops," "we," "us," or "our") collects, uses, and shares personal information when you visit optiondrops.com, join our Discord community, purchase or use Premiere Access, the OD Key Levels Pro indicator, our mentorship program, or any of our other content, products, or services, subscribe to our newsletter or text alerts, or otherwise interact with us (collectively, the "Services").

This policy is part of, and should be read together with, our Terms of Service (<https://optiondrops.com/terms/>). By using the Services, you agree to the collection and use of information as described in this policy. This policy does not cover third-party platforms we do not control (such as Discord, Whop, TradingView, or YouTube) or separate products and websites that publish their own privacy policies.

02 Information we collect

Information you provide to us

- **Purchase and account information.** When you purchase a membership or product, our payment and membership platform (Whop) collects your name, email address, billing information, and payment details. We receive your name, email, membership status, and transaction records; we do not receive or store your full payment card number.
- **Platform usernames.** To grant access to member services, we collect and store your Discord account information (such as username and account ID, including through Discord sign-in) and, for indicator access, your TradingView username.
- **Phone number.** If you opt in to text alerts, we collect your mobile phone number and your consent records.
- **Newsletter and marketing signups.** Your email address and related preferences when you subscribe.
- **Mentorship and booking information.** If you book a call or enroll in the mentorship program, we collect the information you submit through our scheduling tools, such as your name, email, phone number, time zone, and your answers to intake questions.

- **Communications and community content.** Messages you send us (including support emails), and content you post in our community spaces, such as messages, questions, and shared charts. Remember that anything you post in a community channel is visible to other members.
- **Reviews and testimonials.** If you submit a review or testimonial, we collect it along with the name or username you provide.

Information collected automatically

- **Usage and device data.** When you use our website or Services, we and our service providers automatically collect information such as your IP address, device and browser type, operating system, pages viewed, referring pages, timestamps, and interactions with our content, emails, and videos.
- **Access and entitlement logs.** We keep records of logins, membership claims, content access, and alert deliveries, including timestamps and IP addresses.
- **Cookies and similar technologies.** See Section 6.

Information from third parties

We receive information about you from the platforms we use to operate the Services, such as purchase and subscription status from Whop, account details from Discord when you connect your account, email engagement data from our email provider, delivery status from our text message provider, and scheduling details from our booking tools.

03 How we use your information

We use personal information to:

- **Provide the Services.** Process purchases and renewals, create and manage memberships, grant and manage access to our Discord community, member content, alerts, and the OD Key Levels Pro indicator, deliver the mentorship program, and provide customer support.
- **Send service communications.** Deliver watchlists, alerts, recaps, receipts, renewal notices, and other transactional or service messages by email, text (if you opted in), or platform notification.
- **Send marketing communications.** Send newsletters, promotions, and product updates where permitted, with the ability to opt out at any time (Section 8).
- **Protect the Services, our members, and our business.** Monitor for and investigate credential sharing, unauthorized redistribution of member content or the indicator, abuse, fraud, security incidents, and violations of our Terms of Service; verify consent records; and maintain records (including checkout acknowledgments, IP addresses, timestamps, and access logs) that allow us to enforce our agreements, respond to payment disputes and chargebacks, and establish, exercise, or defend legal claims.
- **Improve and develop the Services.** Understand how the Services are used, measure the performance of our content and marketing, fix problems, and develop new features and offerings.
- **Comply with law.** Meet our legal, tax, accounting, and regulatory obligations, and respond to lawful requests from authorities.

We may aggregate or de-identify information so it no longer identifies you and use it for any lawful purpose, such as reporting community statistics.

04 Legal bases for processing

Where laws such as the EU or UK GDPR apply, we process personal information on these bases: **performance of a contract** (providing the Services you purchased); **consent** (marketing texts, certain cookies, and marketing emails where required, which you may withdraw at any time); **legitimate interests** (securing and improving the Services, preventing fraud and membership abuse, enforcing our agreements, defending disputes, and marketing to existing customers where permitted); and **legal obligation** (tax, accounting, and compliance records).

05 How we share information

We do not sell your personal information, and we do not share your personal information with third parties for their own marketing purposes. We share personal information only as follows:

- **Service providers.** With vendors that process information on our behalf to operate the Services, such as payment and membership processing (Whop), community hosting (Discord), email delivery, text message delivery, scheduling and booking tools, video hosting, website hosting and infrastructure, database and storage providers, and analytics. These providers are permitted to use your information only to provide services to us.
- **Platform requirements.** With platforms as needed to grant you access, such as providing your TradingView username to TradingView systems to enable indicator access.
- **Payment disputes and enforcement.** With payment processors, card networks, and financial institutions in connection with billing questions, disputes, and chargebacks, including evidence of your purchase and agreement to our Terms; and with courts, arbitrators, counsel, and other parties as reasonably necessary to enforce our agreements or establish, exercise, or defend legal claims.
- **Legal compliance and safety.** When we believe disclosure is required by law or legal process, or is necessary to protect the rights, property, or safety of Option Drops, our members, or others.
- **Business transfers.** In connection with a merger, acquisition, financing, reorganization, or sale of assets, in which case personal information may be transferred as part of that transaction subject to this policy.
- **With your direction or consent.** When you ask us to share information or otherwise consent to sharing.

06 Cookies and analytics

We and our service providers use cookies, pixels, and similar technologies to operate the website, remember preferences, measure traffic and content performance, understand how visitors use the Services, and, where used, measure and improve our advertising. For example, our website, email, and video providers may set cookies or collect engagement data when you visit our pages, open our emails, or watch embedded videos.

You can control cookies through your browser settings, including blocking or deleting them, though some features of the Services may not function properly without them. Where advertising or analytics providers offer their own opt-outs, you can use those tools as well. Our Services do not currently respond to "Do Not Track" browser signals; where required by law, we honor recognized opt-out preference signals for targeted advertising.

07 Text messaging privacy

If you opt in to text alerts, we use your phone number and consent records to send you the messages you signed up for and to honor your opt-out requests. Message frequency varies and message and data rates may apply. Reply STOP to cancel and HELP for help at any time.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent will not be shared with any third parties, except with vendors and service providers acting on our behalf solely to deliver and manage our text messaging program.

08 Marketing communications and your choices

You can opt out of marketing emails at any time by using the unsubscribe link in any marketing email or by contacting us. You can opt out of marketing texts by replying STOP. Opting out of marketing does not affect service and transactional communications, such as receipts, renewal notices, security notices, and member alerts that are part of the Services you purchased, which we will continue to send while you remain a member.

09 Data retention

We keep personal information for as long as reasonably necessary for the purposes described in this policy: for the life of your account or membership, and afterward as needed to comply with legal, tax, and accounting obligations, resolve disputes, and enforce our agreements. In particular, we retain purchase records, checkout acknowledgments, consent records, IP addresses, timestamps, and access logs for as long as needed to respond to payment disputes and chargebacks and to establish, exercise, or defend legal claims, after which we delete or de-identify them. Community content you posted may remain visible in community archives after you leave, and content others captured or quoted may persist.

10 Security

We use reasonable administrative, technical, and organizational measures designed to protect personal information, including access controls and reliance on established platforms for payment processing so that we never store full card numbers. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security. You are responsible for keeping your account credentials confidential and for the security of the devices you use to access the Services.

11 Your privacy rights

Depending on where you live, you may have rights regarding your personal information, which may include the right to access or receive a copy of it, correct it, delete it, restrict or object to certain processing, receive it in a portable format, opt out of targeted advertising, withdraw consent, and not be discriminated against for exercising your rights.

To exercise any right available to you, email help@optiondrops.com with the subject line "Privacy Request." We will verify your request (for example, by confirming control of the email associated with your account) and respond within the time required by applicable law. We may deny or limit requests where permitted, such as where we must retain records to complete a transaction, comply with law, defend legal claims, or prevent fraud.

and abuse. You may use an authorized agent where your local law provides for one, and where applicable law grants you the right, you may appeal a decision by replying to our response, and you may lodge a complaint with your local data protection or consumer protection authority.

12 Children

The Services are intended for adults and are not directed to anyone under 18, and we do not knowingly collect personal information from anyone under 18. If you believe a person under 18 has provided us personal information, contact us and we will delete it.

13 International users

We are based in the United States, and the Services are operated from and hosted in the United States and other countries where our service providers operate. If you access the Services from outside the United States, you understand that your information will be transferred to, stored, and processed in the United States, where privacy laws may differ from those in your jurisdiction. Where required, we rely on appropriate safeguards for such transfers.

14 Third-party platforms and links

The Services connect with and link to third-party platforms, including Whop, Discord, TradingView, YouTube, and others, and our website may embed content from them. Your use of those platforms is governed by their own privacy policies and terms, which we encourage you to review. We are not responsible for the privacy practices of third parties, including the merch store and any other separately operated sites, which publish their own policies.

15 Changes to this policy

We may update this Privacy Policy from time to time. If we make material changes, we will take reasonable steps to notify you, such as posting the updated policy with a new effective date on this page or notifying you through the Services. Your continued use of the Services after the effective date constitutes acceptance of the updated policy.

16 Contact

Option Drops LLC

Email: help@optiondrops.com (subject line "Privacy Request" for rights requests)

Web: optiondrops.com/contact