

# THE ALPHA CLUB INC.

## REFUND AND RETURN POLICY

*Effective Date: April 11, 2026 | Last Updated: April 11, 2026*

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### 1. Scope

This Refund and Return Policy (“Policy”) governs all refund and cancellation matters for products and services offered by The Alpha Club Inc. through the Whop platform. This Policy operates alongside the Terms of Service, End User License Agreement, and Privacy Policy.

This Policy covers:

- General subscription cancellations and refunds.
- The Conditional 10X Performance Guarantee for eligible subscription plans.

**This Policy does not apply to the Private Mentorship program, which is governed by a separate signed Mentorship Agreement with its own refund and guarantee terms.**

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### 2. General Refund Terms

#### 2.1 Subscription Cancellation

You may cancel your subscription at any time through the Whop platform. To cancel, log into your Whop account, navigate to your subscription settings, and select cancel. Cancellation stops future billing immediately. You retain access until the end of your current paid billing period. No retroactive refunds are issued for partial billing periods. In accordance with the Business Practices and Consumer Protection Act (British Columbia), subscriptions with renewal terms of less than 60 days may be cancelled at any time without charge or penalty.

#### 2.2 Free Trials

Free trials convert to paid subscriptions at the standard rate unless cancelled before the trial expires. If you cancel during the trial period, you will not be charged.

#### 2.3 Accidental or Duplicate Charges

If you believe you have been charged in error or charged twice for the same billing period, contact [mattwayneconcepts@gmail.com](mailto:mattwayneconcepts@gmail.com) with your purchase details. Verified duplicate or erroneous charges will be refunded within 14 business days.

#### 2.4 General Policy

Outside of the Conditional 10X Performance Guarantee described below, applicable statutory cancellation rights, and verified billing errors, all sales are final. No refunds will be issued for change of mind or general dissatisfaction with the services.

In all cases, you agree to contact the Company directly at [mattwayneconcepts@gmail.com](mailto:mattwayneconcepts@gmail.com) before initiating a chargeback or payment dispute through any payment processor. The Company commits to resolving all refund requests in good faith within 30 days of receiving the request.

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### 3. Conditional 10X Performance Guarantee

**The Alpha Club Inc. offers a conditional refund guarantee (“Guarantee”) for eligible subscription plans. This is a conditional refund offer, not a guarantee of trading performance or income. The Company does not guarantee any level of income, profitability, or financial outcome.**

### **3.1 Eligible Plans**

The Guarantee applies ONLY to standard recurring subscription plans priced at or below \$100 USD per month, including but not limited to \$59.99, \$79.99, and \$99.99 plans. The Guarantee does NOT apply to:

- The Private Mentorship program (governed by a separate agreement).
- Lifetime plans, discounted bulk offers, or one-time promotional offers.
- Any subscription priced above \$100 USD unless explicitly stated in writing at the time of purchase.

### **3.2 Definition of 10X Profit**

"10X" means cumulative net realized profit from qualifying on-chain decentralized exchange (DEX) trades executed on the Solana blockchain during the first sixty (60) days after purchase, equal to or greater than ten (10) times the monthly subscription rate.

For clarity: if the monthly subscription rate is \$59.99, the 10X benchmark is \$599.90 in cumulative net realized profit.

### **3.3 Profit Calculation Rules**

The following rules apply to profit calculation:

- Only closed trades (entry and exit completed) are evaluated.
- Deposits, transfers, and withdrawals do not count as profit or loss.
- Unrealized gains are excluded.
- A minimum trade size of \$5 USD equivalent per trade applies.
- At least 10 qualifying trades per 30-day period are required.
- Trades must be publicly verifiable on-chain Solana DEX swaps (including PumpFun-style swaps).
- Pricing is determined using on-chain execution data at block confirmation with a reasonable  $\pm 1.5\%$  slippage tolerance buffer.

### **3.4 Eligibility Requirements**

To qualify for refund consideration, Members must meet ALL of the following:

- a) Completed at least 95% of the course content (as verified by Whop platform analytics).
- b) Logged a minimum of 12 hours per month in the designated Live Trading Voice Channel (muted participation is permitted; deafened participation does not count). Tracked via the community stat bot.
- c) Executed at least 10 qualifying trades per month on a verified wallet.
- d) Be a first-time subscriber with no prior or current subscription history to The Alpha Club Inc.
- e) Have no history of chargebacks, payment disputes, or payment abuse with the Company.
- f) Be in compliance with the Terms of Service and community conduct rules at the time of the claim.

### **3.5 Wallet Verification**

Members must submit the primary trading wallet address used during the evaluation period. Ownership verification may require sending 0.001 SOL to a designated Company verification wallet, which will be returned. The Company may review publicly available on-chain data to validate trade execution, frequency, and realized outcomes.

Wallet information will be treated as confidential and will not be shared with third parties. In the event of a data breach affecting the Member's wallet or personal information, the Company will notify the Member within 72 hours of becoming aware of the breach.

### **3.6 Claim Window and Process**

Refund requests must be submitted between Day 60 and Day 90 after the original purchase date. To initiate a claim, Members must email [mattwayneconcepts@gmail.com](mailto:mattwayneconcepts@gmail.com) and provide:

- Purchase confirmation (receipt or Whop transaction record).
- The verified wallet address used during the evaluation period.
- Confirmation of course completion and voice channel participation.

Claims are reviewed within 30 days of submission. Refunds, if approved, are limited to one (1) month's subscription fee regardless of how many months the Member has been subscribed. Approved refunds will be processed within 14 business days to the original payment method. Upon approval of a refund under this Guarantee, the Member's subscription will be cancelled and access to all services will be revoked.

### **3.7 Non-Qualifying Scenarios**

The Guarantee does not apply if:

- The Member failed to meet any of the eligibility requirements in Section 3.4.
- The Member submits a claim outside the Day 60–90 claim window.
- The Member achieved the 10X profit benchmark during the evaluation period.
- The Member was terminated from the community for violation of the Terms of Service or community conduct rules.
- The Company reasonably determines that the Member engaged in fraudulent activity, artificial trading behavior, multi-account abuse, or deliberate manipulation of eligibility criteria.

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## **4. Disclaimers**

This Guarantee is a conditional refund offer. It is not a guarantee of trading performance, income, or profitability. The Company does not guarantee any specific financial outcome from use of its services.

Any results, testimonials, or case studies referenced in marketing materials reflect individual experiences and are not typical. The majority of people who purchase trading education do not achieve the results shown in promotional materials. Trading cryptocurrency involves substantial risk and most traders lose money.

Marketing statements, verbal representations, and promotional content do not modify the written terms of this Policy. The eligibility requirements and claim process described in this Policy are the sole basis for refund consideration under the Guarantee.

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## **5. Statutory Rights**

Nothing in this Policy is intended to limit, exclude, or waive any rights, benefits, or protections you may have under applicable consumer protection legislation, including the Business Practices and Consumer Protection Act (British Columbia) or the consumer protection laws of your home jurisdiction. Where any term of this Policy conflicts with a mandatory consumer protection right, the consumer protection right shall prevail.

Nothing in this Policy restricts your ability to post honest reviews of our services, file a complaint with any government agency, or communicate with any regulatory body including the Federal Trade Commission, Consumer Protection BC, or the Competition Bureau of Canada.

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## **6. Contact**

The Alpha Club Inc. (Corp. No. BC1549628)

112 – 970 Burrard Street, Vancouver, BC, Canada, V6Z 2R4

Email: [mattwayneconcepts@gmail.com](mailto:mattwayneconcepts@gmail.com)