

Return Policy

Effective Date: Upon access or purchase

All sales are final unless otherwise stated in writing.

Because we sell digital products, coaching, mentorship, and services that involve time, access, and intellectual property, we do not offer returns or refunds once access has been granted or services have begun.

No Returns on Digital Products

All digital products are non returnable and non refundable. This includes but is not limited to programs, communities, documents, videos, templates, recordings, and any downloadable or streamed material.

Once access is delivered, the sale is final.

No Refunds on Services or Coaching

All coaching, mentorship, consulting, and done with you or done for you services are non refundable once the program start date has passed or the service has begun.

This applies regardless of participation level, usage, or results.

Guarantees

If a specific written guarantee is included in your contract or offer page, that guarantee will apply only under the exact terms stated. To qualify for any guarantee, all required actions, deadlines, and conditions must be met in full. Failure to meet any requirement voids the guarantee.

Guarantees do not apply automatically and must be requested in writing with proof of completion.

Payment Plans

Payment plans are a convenience, not a subscription. By choosing a payment plan or using third party financing, you agree to pay the full purchase price and complete all required payments. If you use a third party financing provider, it is your responsibility to understand their terms, make payments on time, and remain in good standing with that provider. We are not responsible for late payments, missed payments, interest, fees, penalties, credit impact, or disputes related to third party financing.

Failure to pay on time may result in loss of access, removal from the program, suspension of services, or referral to collections.

Stopping participation, non use of the program, or dissatisfaction does not cancel your payment obligation.

All payment obligations remain enforceable regardless of financing method.

Chargebacks and Disputes

Chargebacks are a violation of this policy and our terms.

If a chargeback is filed, access to all products, services, and communities will be revoked immediately.

We reserve the right to dispute chargebacks and submit proof of agreement, delivery, and participation.

Exceptions

No refunds or returns will be granted for:

- Change of mind
- Lack of time
- Failure to implement
- Personal circumstances
- Business performance
- Dissatisfaction without meeting guarantee terms

Contact

If you believe an error was made with your payment, contact us at:

tom@getbrandpartners.com