

# CEW VIP Membership — Refund & Cancellation Policy

Last updated: September 3, 2025

## What you're purchasing

CEW VIP is a **digital, subscription-based membership** that includes Discord role-gated access to signals, education, and community resources. Access begins immediately after successful payment.

## No refunds (all sales final)

Because CEW VIP delivers **instant digital access**, **all payments are non-refundable**—including partial months, unused time, and mid-cycle cancellations. By subscribing, you agree that **no refunds** will be issued once access is granted.

## Cancellations & renewals

- Subscriptions auto-renew until you cancel.
- You can **cancel anytime** before the next renewal to stop future charges.
- After cancellation, you retain access until the end of your current billing period; no prorated refunds.
- Annual plans follow the same policy (no refunds once activated).

## Exceptions we do honor

We'll investigate and correct the following:

- **Duplicate charges or duplicate subscriptions** under the same account.
- **Unauthorized/fraudulent use** of your card (with bank-verified evidence).

- Any **refunds required by applicable law** in your jurisdiction.

## Payment issues & failed renewals

If a renewal fails, our system may retry the charge. If payment remains unpaid, **access may be paused or revoked** until the balance is settled.

## Chargebacks

Please contact us first for billing help. Filing a chargeback for a valid, delivered membership breaches this policy. We actively **dispute chargebacks** with proof of delivery (Discord role logs, timestamps, IP, and activity). Accounts involved in abuse may be suspended without refund.

## Account conduct

Sharing accounts, reselling access, or violating community rules can result in **immediate termination without refund**.

## Policy updates

We may update this policy to reflect product or legal changes. Continued use after updates constitutes acceptance of the revised terms.

### Need help?

Email [cryptoellaworld@gmail.com](mailto:cryptoellaworld@gmail.com) with your order email and Discord handle.