

Privacy Policy

Last Updated: January 8, 2026

Introduction

Welcome to Kuro Network Limited ("Kuro Network," "we," "us," or "our"). We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services.

Information We Collect

Personal Information

We may collect personal information that you voluntarily provide to us when you:

- Register for an account
- Use our services
- Contact customer support
- Subscribe to newsletters or marketing communications
- Participate in surveys or promotions

This information may include:

- Name and contact information (email address, phone number, mailing address)
- Account credentials (username and password)
- Payment information
- Profile information
- Communication preferences

Automatically Collected Information

When you access our services, we may automatically collect certain information, including:

- Device information (IP address, browser type, operating system)
- Usage data (pages visited, time spent, features used)
- Location data (with your permission)
- Cookies and similar tracking technologies

Information from Third Parties

We may receive information about you from third-party sources, such as:

- Social media platforms (if you connect your account)
- Business partners and affiliates
- Public databases
- Marketing partners

How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our services
- Process transactions and send related information
- Send administrative information, updates, and security alerts
- Respond to your inquiries and provide customer support
- Personalize your experience
- Send marketing and promotional communications (with your consent)
- Monitor and analyze usage trends and preferences
- Detect, prevent, and address technical issues and fraudulent activity
- Comply with legal obligations

How We Share Your Information

We may share your information in the following circumstances:

Service Providers

We may share your information with third-party service providers who perform services on our behalf, such as:

- Payment processing
- Data analysis
- Email delivery
- Hosting services
- Customer service
- Marketing assistance

Business Transfers

If Kuro Network Limited is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

Legal Requirements

We may disclose your information if required to do so by law or in response to valid requests by public authorities, including to meet national security or law enforcement requirements.

With Your Consent

We may share your information with third parties when we have your explicit consent to do so.

Aggregated or De-identified Information

We may share aggregated or de-identified information that cannot reasonably be used to identify you.

Data Security

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Encryption of data in transit and at rest
- Regular security assessments
- Access controls and authentication
- Secure data storage practices

However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

Your Privacy Rights

Depending on your location, you may have certain rights regarding your personal information:

Access and Portability

You have the right to request access to the personal information we hold about you and receive a copy in a portable format.

Correction

You have the right to request correction of inaccurate or incomplete personal information.

Deletion

You have the right to request deletion of your personal information, subject to certain exceptions.

Objection and Restriction

You have the right to object to or request restriction of certain processing of your personal information.

Withdraw Consent

Where we rely on your consent to process your information, you have the right to withdraw that consent at any time.

Data Portability

You have the right to receive your personal information in a structured, commonly used format.

To exercise any of these rights, please contact us at support@kuronet.io.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to collect and store information. You can manage your cookie preferences through your browser settings. Please note that disabling cookies may affect the functionality of our services.

Types of Cookies We Use

- **Essential Cookies:** Required for the operation of our services
- **Analytics Cookies:** Help us understand how visitors use our services
- **Functionality Cookies:** Remember your preferences and settings
- **Marketing Cookies:** Used to deliver relevant advertisements

Third-Party Links

Our services may contain links to third-party websites or services. We are not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies before providing any personal information.

Children's Privacy

Our services are not intended for children under the age of 13 (or the applicable age of consent in your jurisdiction). We do not knowingly collect personal information from children. If you believe we have collected information from a child, please contact us immediately at support@kuronet.io.

International Data Transfers

Your information may be transferred to and processed in countries other than your country of residence. These countries may have different data protection laws. We ensure appropriate safeguards are in place to protect your information in accordance with this Privacy Policy.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. When we no longer need your information, we will securely delete or anonymize it.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by:

- Posting the updated policy on our website
- Updating the "Last Updated" date
- Sending you an email notification (for significant changes)

Your continued use of our services after such modifications constitutes your acceptance of the updated Privacy Policy.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Kuro Network Limited

Email: support@kuronet.io

We will respond to your inquiry within a reasonable timeframe.

Regional-Specific Provisions

For European Users (GDPR)

If you are located in the European Economic Area (EEA), you have additional rights under the General Data Protection Regulation (GDPR), including the right to lodge a complaint with a supervisory authority.

Our legal basis for processing your information includes:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate interests

For California Users (CCPA)

If you are a California resident, you have specific rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information is collected, sold, or disclosed, and the right to opt-out of the sale of personal information.

For UK Users

If you are located in the United Kingdom, you have rights under UK data protection laws similar to those outlined in the GDPR section above.

Your Consent

By using our services, you consent to the collection and use of your information as described in this Privacy Policy.