

QUANTRX

QuantRX — Educational Trading Community Effective Date: March 6, 2026 · Last Updated: March 6, 2026

QuantRX is committed to protecting the privacy of our members. This Privacy Policy explains what personal information we collect, how we use it, how we protect it, and your rights regarding it. By using any QuantRX Services, you consent to the practices described in this Policy.

I. INFORMATION WE COLLECT

- TradingView username — required to grant indicator access
 - Discord username and User ID — required to manage server access and roles
 - Email address — collected via Whop at the time of purchase
 - Payment confirmation data — order ID, transaction status (we do not store full payment card details; these are handled by Whop and its payment processors)
 - Support ticket contents — messages you send through #tickets in Discord
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- IP address and approximate geographic location — logged by Discord, Whop, and TradingView
 - Device type, browser type, and operating system — collected by third-party platforms
 - Access timestamps — when you joined the Discord, when indicator access was granted, when you logged into Whop
 - Activity logs — Discord message history and channel activity within QuantRX servers
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- Whop: purchase confirmation, subscription status, renewal history, cancellation records
 - Discord: server membership, role assignments, message records, join/leave logs
 - TradingView: indicator access grants and revocations
 - Zapier: webhook delivery logs for automated role and access management (no personal trading data is transmitted through Zapier)

II. HOW WE USE YOUR INFORMATION

- To deliver and manage your access to QuantRX Services, including Discord roles and TradingView indicator access
- To process and manage your subscription, renewals, and cancellations through Whop
- To respond to support requests and refund submissions submitted through #tickets
- To enforce our Terms & Conditions, including investigating suspected violations
- To dispute fraudulent chargebacks and payment disputes by submitting access and activity evidence to payment processors
- To send administrative communications about your membership, including renewal reminders and policy updates
- To improve the quality and security of our Services

- To comply with applicable laws and legal obligations

III. WHAT WE DO NOT DO

- We do NOT sell, rent, or trade your personal information to third parties for marketing purposes.
- We do NOT have access to your personal trading accounts, brokerage statements, or financial account credentials.
- We do NOT store full payment card numbers, CVV codes, or banking information.
- We do NOT send unsolicited marketing emails unless you have opted in.
- We do NOT use your data to make automated trading decisions.

IV. THIRD-PARTY PLATFORMS & DATA PROCESSORS

QuantRX relies on the following third-party platforms to deliver its Services. Each platform has its own privacy practices, which we encourage you to review:

- Discord (discord.com/privacy) — community platform, messaging, role management
- Whop (whop.com/legal/privacy) — subscription billing, payment processing, membership management
- TradingView (tradingview.com/privacy-policy) — indicator hosting and access management
- Zapier (zapier.com/privacy) — automation workflows for access delivery and role assignment
- Stripe / PayPal — payment processing via Whop; governed by their respective privacy policies

By using QuantRX Services, you consent to the collection and processing of your data by these third-party platforms as necessary to deliver the Services. QuantRX is not responsible for the privacy practices of these third parties.

V. DATA RETENTION

- Active member data is retained for as long as your membership is active.
- After account termination or cancellation, we retain minimal identifying data (username, purchase record, access logs) for up to 12 months for legal, dispute resolution, and fraud prevention purposes.
- Chargeback evidence and dispute records may be retained for up to 36 months.
- Data required to comply with applicable law may be retained for longer periods as required.
- After the applicable retention period, data is deleted or anonymized.

VI. DATA SECURITY

We take reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, or loss. However, no internet-based service is 100% secure. By using the Services, you acknowledge and accept that data transmission carries inherent risk. We encourage you to use strong, unique passwords on all platforms.

VII. YOUR PRIVACY RIGHTS

Depending on your jurisdiction, you may have rights regarding your personal information, including:

- Right to access — request a copy of personal information we hold about you
- Right to correction — request correction of inaccurate personal information
- Right to deletion — request deletion of your personal information (subject to legal retention requirements)

- Right to opt out of marketing communications — contact us via #tickets to opt out
- California residents (CCPA): You have the right to know what personal information is collected, the right to deletion, and the right to opt out of sale (we do not sell personal data).
- EU/EEA residents (GDPR): You have rights including access, rectification, erasure, restriction, portability, and the right to object to processing.

To exercise any of these rights, submit a request through #tickets in the QuantRX Discord server. We will respond within 30 days where required by applicable law.

VIII. MINORS

The Services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If we discover that a minor has provided personal information, we will delete it promptly. If you believe a minor has submitted information to us, contact us immediately via #tickets.

IX. COOKIES & TRACKING

QuantRX does not operate a standalone website that sets cookies. However, third-party platforms (Discord, Whop, TradingView) may use cookies and tracking technologies in accordance with their own policies. We have no control over these practices. Please refer to each platform's cookie policy for details.

X. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. The updated version will be effective immediately upon posting in #rules in the QuantRX Discord. Material changes will be announced in the server. Continued use of the Services after changes constitutes acceptance of the updated Policy.

XI. CONTACT

For all privacy-related requests, questions, or complaints, submit a ticket through #tickets in the QuantRX Discord server. We do not accept privacy requests via personal email.