

TRADRS Privacy Policy

Effective Date: 01/27/2025

TRADRS ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share personal information about you when you join and interact with our Discord server, use our products, and engage with our educational services.

By using our services, you agree to the collection and use of your information in accordance with this Privacy Policy.

1. Information We Collect

We collect personal information from you when you:

- Join our Discord server.
- Purchase products (such as trading indicators and strategies).
- Participate in educational trading sessions.
- Interact with our services or support team.

The information we may collect includes:

- Personal Identification Information: Your name, email address, Discord handle, TradingView Username, and payment information.
- Technical Information: IP address, device type, browser information, and usage data related to how you interact with our services.

We do not collect sensitive information such as financial trading details, account balances, or personal financial data.

2. How We Use Your Information

We use the personal information collected to:

- Provide you with access to our trading tools, indicators, strategies, and educational content.
- Process your orders and manage billing and payments.
- Improve our products, services, and overall user experience.
- Respond to your inquiries and provide customer support.
- Communicate with you about updates, new services, or promotions.
- Maintain the security and integrity of our server and services.

3. Sharing Your Information

We will not sell or rent your personal information to third parties. We may share your information with trusted third parties only in the following circumstances:

- **Payment Processors:** To process payments and manage transactions (e.g., PayPal, Stripe).
- **Service Providers:** To help us operate our server or perform services on our behalf (e.g., hosting platforms, customer support tools).
- **Legal Requirements:** If required to do so by law or in response to valid requests by public authorities (e.g., courts or government agencies).

We ensure that any third parties with whom we share your information comply with privacy regulations and maintain the confidentiality of your data.

4. Data Security

We take reasonable steps to protect the personal information we collect from unauthorized access, disclosure, alteration, and destruction. While we strive to use commercially acceptable means to protect your information, no method of transmission over the Internet or method of electronic storage is 100% secure.

We cannot guarantee the absolute security of your personal data.

In the event of any violation of data security measures, we will pursue legal action against responsible parties to the fullest extent of the law to protect our users' information and seek appropriate remedies.

5. Data Retention

We will retain your personal information for as long as necessary to provide you with our services, comply with legal obligations, resolve disputes, and enforce our agreements.

When your personal information is no longer needed for these purposes, we will securely delete or anonymize it.

6. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Correct or update your personal information if it is inaccurate or incomplete.
- Request the deletion of your personal information under certain circumstances.
- Object to the processing of your personal information.
- Withdraw consent for the use of your data, where applicable.

If you wish to exercise any of these rights, please contact us through Whop or Via TRADRS Discord. We will respond to your request within a reasonable time frame.

7. Third-Party Links

Our services may contain links to third-party websites, services, or applications. We are not responsible for the privacy practices or the content of these third-party services. We encourage you to review their privacy policies before providing any personal information.

8. Changes to This Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy. Your continued use of our services after such changes constitutes your acceptance of the new terms. Please check this page regularly for any updates.

9. Contact Us

If you have any questions about this Privacy Policy, or if you would like to exercise your rights, please contact us via discord or whop.