

1. Refund Policy

14-Day "Feel Like Yourself" Money-Back Guarantee

At Big Little Space, we stand behind the *Becoming You Again* method. We want you to feel safe starting this journey to reclaim your identity.

Our Promise: If you purchase the *Becoming You Again* system, complete the 14-day roadmap, and do not feel a shift in your clarity, identity, or overwhelm, we will issue a full refund.

Terms of Guarantee:

- **Eligibility:** To request a refund, you must contact us within 14 days of your original purchase date.
- **How to Claim:** Email us at info@biglittlespace.com with your order number.
- **Fair Use:** We reserve the right to decline refund requests in cases of suspected abuse (e.g., users who download all assets and immediately request a refund without engaging with the material).

Statutory Rights (UK/EU Customers): By downloading digital content from Big Little Space, you acknowledge that you generally waive your automatic 14-day right of withdrawal once the download begins. However, we voluntarily offer this 14-Day Satisfaction Guarantee in addition to your statutory rights to ensure your peace of mind.