

Refund Policy

OXY ALGO | Effective Date: March 1, 2026

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Starter (\$29/mo) | Yes (first purchase only)
Premium (\$149/mo) | Yes (first purchase only)
VIP (\$349/mo) | Yes (first purchase only)
Elite (\$997/mo) | Yes (first purchase only)
White-Label Bot (\$149/mo) | Yes (first purchase only)
Blueprint (\$497 one-time) | No (digital product, see Section 3)
Free (\$0/mo) | N/A

How It Works

- The 7-day window begins on the date of your first payment
- If you are not satisfied for any reason, you may request a full refund within 7 calendar days
- The refund is available once per customer ? if you subscribe, cancel, and re-subscribe later, the guarantee does not apply to subsequent purchases
- Refunds are processed back to your original payment method

How to Request

Email support@oxyalgo.com with:

- Your email address (the one used on Whop)
- Your Discord username
- The plan you purchased
- The date of purchase
- A brief reason for the refund (optional but appreciated)

We will process approved refunds within 5 business days. Once processed, it may take an additional 5-10 business days for the refund to appear on your statement, depending on your bank.

2. After 7 Days ? No Refunds on Recurring Subscriptions

After the 7-day guarantee window has passed, no refunds will be issued for the current or any future billing period. This applies to all recurring subscription plans.

Why?

When you subscribe, you gain immediate access to:

- Live trading signals delivered in real-time
- AI-powered market analysis
- Educational content and community features
- Tier-specific Discord channels and tools

Because these digital services are delivered instantly and continuously, we cannot "return" what has already been provided.

Cancellation

You can cancel your subscription at any time through Whop. When you cancel:

- Your access continues until the end of the current billing period
- You will not be charged for the next billing cycle
- No partial refunds are given for unused days within a billing period

3. Blueprint ? No Refunds

The Blueprint (\$497 one-time purchase) is a digital product delivered immediately upon purchase. Because you receive instant access to all Blueprint content at the time of purchase, no refunds are available for the Blueprint under any circumstances.

By purchasing the Blueprint, you acknowledge that:

- The product is delivered digitally and in full at the time of purchase
- You waive any right to a refund once the purchase is completed
- This is consistent with standard digital goods refund policies

4. White-Label Bot

The White-Label Bot subscription (\$149/mo) follows the same refund terms as other recurring plans:

- First 7 days: Full refund available (first-time purchase only)
- After 7 days: No refunds

Upon refund or cancellation, your White-Label Bot will be deactivated and will stop forwarding signals to your Discord server.

5. Chargebacks and Disputes

If you initiate a chargeback or payment dispute with your bank instead of contacting us directly:

- Your access to all OXY ALGO services will be immediately suspended
- We will provide transaction records and proof of service delivery to the payment processor
- Fraudulent chargebacks may result in permanent account termination

We strongly encourage you to contact us at support@oxyalgo.com before disputing a charge. We are responsive and fair ? most issues can be resolved within 24 hours.

6. Service Issues and Exceptions

While we do not offer refunds outside the 7-day guarantee, we understand that exceptional circumstances may arise. If you experience any of the following, please contact us and we will work with you on a case-by-case basis:

- Extended service outage (more than 48 consecutive hours) caused by our systems
- Billing errors such as duplicate charges or incorrect amounts
- Account access issues that prevent you from using the Service for an extended period and that are caused by us (not by Discord, your internet, or your device)

In these cases, we may offer:

- A credit toward your next billing cycle
- An extension of your current subscription period
- A partial or full refund at our discretion

7. How Refunds Are Processed

- All refunds are processed through Whop/Stripe back to your original payment method
- Processing time: 5 business days from approval
- Bank posting time: 5-10 additional business days depending on your financial institution
- Refunds are issued in the original currency of payment (USD)

8. Plan Changes

- Upgrades: When you upgrade to a higher tier, you will be charged the prorated difference. The 7-day guarantee does not reset on upgrades.
- Downgrades: When you downgrade, the change takes effect at the start of your next billing cycle. No refund is issued for the price difference during the current period.

9. Trading Losses Disclaimer

We do not issue refunds based on trading performance or losses. OXY ALGO provides trading signals for educational and informational purposes only. We are not responsible for your trading decisions or outcomes. Signals are not trade instructions, and past performance does not guarantee future results.

Trading involves substantial risk of loss. You should never trade with money you cannot afford to lose. See our Terms of Service for the full risk disclaimer.

10. Contact

For refund requests or billing questions:

- Email: support@oxyalgo.com
- Website: oxyalgo.online
- Response time: Within 24 hours on business days

By purchasing an OXY ALGO subscription, you acknowledge that you have read and agree to this Refund Policy.