

Terms & Conditions

By purchasing any product, program, or service (“the Product” or “the Service”) from AI Agency Group (“the Company,” “we,” “our,” or “us”), you (“the Client,” “you,” or “your”) agree to the following Terms & Conditions:

Payments & Billing

If you select a payment plan, you authorize the Company to charge your chosen payment method automatically according to the agreed payment schedule. If a payment is declined, you will be notified immediately. If no payment is made, services will be paused and will not resume until your account is current. Services already rendered will not be refunded. All sales for future service(s) and services are final. Services, AI implementation services, and licenses are non-transferable. Failure to schedule or use services does not constitute grounds for a refund.

Refund Policy

All orders include an unconditional three (3) business day refund period from the date of purchase. Refund requests must be submitted in writing via email to accounting@aiyourcompany.com within this period. No refund requests will be accepted after three business days from the date of purchase. If you initiate services, access deliverables, or receive the product before the refund period expires, the refund will be void. If you are on a payment plan, the same refund policy applies to the full price of the product or service, not just the initial installment. After the three-day refund period has ended, all sales are final.

Purpose and Confidential Information

The Company may provide you with access to proprietary information considered confidential, including but not limited to pricing, training materials, slides, program contents, packages offered, and recordings. You may also share proprietary business information to allow the Company to implement solutions. Both parties agree that all Confidential Information remains the sole property of the disclosing party.

Agreement and Prior Agreements

This document represents the entire agreement between the Parties regarding the discussed matter and does not alter any other existing agreements except for the specific terms mentioned here.

Additional Terms and Conditions

The Client acknowledges that AI Agency Group and its subsidiaries do not function as their real estate broker, personal accountant, attorney, or financial advisor. If the Client has a tax or legal question, they will seek the advice of an accountant, attorney, financial advisor, real estate broker, or other appropriately licensed authority. The Client is solely responsible for compliance with data privacy laws when implementing AI solutions.

AI Agency Group’s products and services are provided “as is” and “with all faults.” AI Agency Group does not warrant (i) that the information will meet the Client’s requirements or be suitable for their needs, (ii) that the information provided will be error-free, or (iii) the accuracy of any information. The Client is solely responsible for all decisions they make in connection with their use of the information and for verifying the accuracy of such

information.

To the maximum extent allowed by law, AI Agency Group expressly disclaims all warranties, including, without limitation, all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title, and non-infringement. Some countries and states in the United States (“Jurisdictions”) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. In no event will AI Agency Group or its affiliates or their licensor(s) be liable to the Client for any special, indirect, incidental, or consequential damages or losses arising from the Client’s use of the products or services.

If the above should fail in its essential purpose for any reason, AI Agency Group’s maximum liability to the Client will be limited to the total amount of fees paid for the applicable goods or services. Some Jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; in those states such exclusion does not apply. The only representations from AI Agency Group on which the Client has based their purchase decision are those provided in writing. In no event shall AI Agency Group (or any affiliate) be liable to the Client or any third party for consequential, indirect, incidental, special, exemplary, punitive, or enhanced damages, lost profits, or revenues arising out of, relating to, and/or in connection with any breach of the agreement or any transaction between the parties, regardless of (A) whether such damages were foreseeable, (B) whether the Client was advised of the possibility of such damages, and (C) the legal or equitable theory upon which the claim is based.

Arbitration Agreement

Except as otherwise provided herein, or unless the parties mutually agree otherwise in a signed writing, any controversy or claim arising out of or relating to this Agreement, or any subsequent or contemporaneous sales or agreements with AI Agency Group (or any affiliate) and the Client, shall be decided by binding arbitration in accordance with the rules of the American Arbitration Association (AAA) governing commercial disputes, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof.

The arbitration shall take place in Fort Myers, Florida. The arbitration shall be before one arbitrator with experience and training in the subject matter of the dispute. This Agreement shall be construed in accordance with, and governed by, the laws of the State of Florida, excluding any choice of law principles which direct the application of the laws of another jurisdiction. The exclusive forum for the determination of any action relating to the adjudication of any dispute hereunder shall be with an appropriate court of said State or that court of the United States which includes said State within its territorial jurisdiction.

For Clients not in the United States, the AAA’s International Arbitration Rules (including Interim and Emergency Measures of Protection) and its successor rules or replacement rules will govern, except to the extent those rules are inconsistent with this Agreement. The decision of the arbitrator(s) will be final and binding upon the parties, and judgment on the award may be entered in any court of competent jurisdiction under the provisions of the Convention on the Recognition and Enforcement of Foreign Arbitral Awards (New York 1958).

The Parties agree that the arbitrator(s) will have the authority to issue interim orders for provisional relief, including, but not limited to, orders for injunctive relief, attachment, and other provisional remedies, which will be enforceable in any court of competent jurisdiction, and the parties hereby agree that they shall not oppose the enforcement of such injunctive relief, attachment, or other provisional remedies in any jurisdiction.

The Parties understand and agree that by entering this Arbitration Agreement they are giving up and waiving their constitutional right to have any claim decided in a court of law before a judge and jury. The Client understands that: (1) they have the right to seek legal counsel concerning this agreement; (2) the Parties agree

that all of the provisions contained in this Agreement are severable; (3) in the event any provision of the agreement is held to be invalid by a court of competent jurisdiction, this Agreement shall be interpreted as if the invalid provision or portion was not contained herein; (4) the remaining provisions of the Agreement will remain in full force and effect; and (5) this Agreement will not fail because any part, clause, or provision hereof is held to be indefinite or invalid.

Communication Consent

The Client understands that providing their information during checkout gives AI Agency Group and its subsidiaries permission to communicate with them via email and phone to relay special offers, announcements, and information that may be valuable to their business.

Duty to Read

The Client accepts that under this Agreement they have a duty to read these disclosures, releases, and refund policy, and attests that they have done so. Furthermore, the Client understands and accepts that they are estopped from using lack of reading as a defense against all remedies contained herein.