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RETURN & REFUND POLICY

Last Updated: 1/16/26



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This Return & Refund Policy applies to all purchases made through Win Ecom Community ("Win Ecom," "we," "our," or "us"), including but not limited to digital programs, online training, masterclasses, coaching, VIP sessions, subscriptions, and access to private communities.

By completing a purchase, you acknowledge that you have read, understood, and agreed to this policy in full.

1. DIGITAL PRODUCTS & SERVICES ONLY

Win Ecom Community provides digital and educational services only. We do not sell or ship physical products.

Because of the nature of digital content: - Access is granted immediately or according to a scheduled release - Content is intellectual property and cannot be returned once accessed

2. NO RETURNS - NO REFUNDS - ALL SALES FINAL

🚫 ALL SALES ARE FINAL.

We maintain a strict no-return and no-refund policy.

Once a payment is completed: - No returns are accepted - No refunds are issued - No partial refunds are granted - No credits or exchanges are provided


This policy applies without exception, including but not limited to: - Change of mind - Dissatisfaction with content - Lack of time or commitment - Failure to achieve desired results - Failure to attend live sessions - Personal, financial, or business circumstances - Platform issues (Amazon, TikTok Shop, Shopify, etc.)

👉 If you do not agree with this policy, do not purchase.

3. CHARGEBACKS & PAYMENT DISPUTES

By purchasing from Win Ecom Community, you agree that: - Filing a chargeback or payment dispute after accessing digital content constitutes a violation of this policy - Any dispute will be contested using this policy, access logs, and acceptance of Terms of Service

Win Ecom reserves the right to: - Revoke access immediately - Permanently remove the user from all platforms and communities - Pursue collection or legal remedies where applicable



4. SUBSCRIPTIONS & RECURRING PAYMENTS

For subscription-based services: - Payments are billed automatically based on the selected plan - You are responsible for canceling before the renewal date - No refunds will be issued for any billing cycle that has already begun

Failure to cancel prior to renewal does not qualify for a refund.

5. TERMINATION OF ACCESS

Win Ecom reserves the right to terminate access to services for violations of: - Terms of Service - Community guidelines - Intellectual property rules
Termination of access does not entitle the user to a refund under any circumstances.

6. POLICY UPDATES

Win Ecom reserves the right to update or modify this Return & Refund Policy at any time. Updates are effective immediately upon posting. Continued use of services constitutes acceptance of the updated policy.

7. CONTACT INFORMATION

For questions regarding this policy (not refund requests), contact:

Win Ecom Community

Email: contact@itswinecom.com

LEGAL NOTICE This policy is intended to clearly define purchasing terms and protect Win Ecom from disputes.

Win Ecom Community Education. Execution. Results.

