

PRIVACY POLICY

Brand Name: Olympus Trading / Olympus Mentorship

Business Location: Texas, United States

Contact Email: olympuslifestyleinvestments@gmail.com

1. Introduction

Olympus Trading ("Company," "we," "us," or "our") respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect, use, disclose, store, and safeguard your information when you purchase, access, or interact with our services, including:

- Olympus Mentorship
- Olympus Premium
- 1-on-1 Coaching
- Digital educational programs
- Discord-based community access
- Affiliate programs
- Website, checkout pages, and related services

By accessing or using our services, you agree to the terms outlined in this Privacy Policy.

2. Information We Collect

We may collect the following categories of information:

A. Personal Information

- Full name
- Email address
- Phone number
- Billing address
- Discord username
- Social media handles (if voluntarily provided)
- Information submitted through applications or intake forms

B. Payment Information

Payments are processed through third-party providers such as Whop, Stripe, or other processors.

We do **not** store full credit card details. Payment processors handle financial data securely in accordance with their own privacy policies.

C. Usage & Technical Data

- IP address
- Browser type
- Device information
- Access timestamps
- Platform interaction data
- Login activity
- Discord engagement data

D. Coaching & Application Data

If applying for mentorship or coaching, we may collect:

- Trading experience
- Financial goals
- Income objectives
- Background information voluntarily provided

This data is collected solely for personalization and program qualification.

3. How We Use Your Information

We use collected information to:

- Provide purchased services
- Deliver digital access via Discord
- Conduct 1-on-1 coaching
- Process payments
- Prevent fraud and chargebacks
- Enforce Terms of Service
- Improve educational programs
- Provide customer support
- Send service-related communications
- Manage affiliate tracking and commissions

We do not sell your personal information.

4. Marketing Communications

We may send:

- Program updates
- Educational materials
- Promotional offers
- Announcements

You may unsubscribe from marketing emails at any time using the opt-out link provided.

Service-related communications (such as account access or payment confirmations) cannot be unsubscribed from while actively enrolled.

5. Coaching Call Recording Policy

We may record:

- 1-on-1 coaching sessions
- Group mentorship calls
- Educational webinars

Recordings may be used for:

- Quality assurance
- Internal training
- Dispute protection
- Replay access for members

By participating in sessions, you consent to recording.

Recordings are stored securely and accessible only to authorized personnel.

If you do not consent to recording, you must notify us in writing prior to the session.

6. Testimonial & Media Usage

If you voluntarily provide:

- Reviews
- Testimonials
- Screenshots
- Trade results
- Video statements
- Feedback messages

You grant Olympus Trading a non-exclusive, royalty-free, worldwide license to use such materials for marketing, promotional, and educational purposes.

We will not materially alter testimonials in a misleading manner.

You may request removal of future use by contacting [Insert Support Email]. Removal requests apply prospectively and do not require withdrawal of materials already published in good faith.

7. Affiliate Data Collection

If you participate in our affiliate program, we may collect:

- Referral tracking links
- Click and conversion data
- Commission history
- Payment records

Affiliate data may be used for:

- Commission calculations
- Fraud detection
- Compliance monitoring
- Performance analytics

We reserve the right to audit affiliate activity and suspend accounts for suspected fraudulent behavior.

Affiliates are responsible for complying with FTC disclosure requirements and applicable advertising laws.

8. Data Retention

We retain personal information:

- While your account is active
- As required for legal, tax, or accounting purposes
- As necessary to enforce agreements

Transaction records may be retained to comply with legal obligations.

9. Data Protection & Security

We implement reasonable technical and administrative safeguards, including:

- Secure payment processing
- Encrypted third-party services
- Restricted internal access
- Account authentication protections

However, no online system is completely secure. By using our services, you acknowledge inherent digital security risks.

10. Third-Party Services

We may rely on third-party platforms including:

- Payment processors
- Discord
- Website hosting providers
- Analytics providers
- Email marketing services

We are not responsible for the privacy practices of third-party providers. Please review their individual privacy policies.

11. Chargebacks & Fraud Prevention

In the event of a dispute or chargeback, we may use:

- Login records
- Communication history
- Access timestamps
- Call recordings

This information may be shared with payment processors or financial institutions for dispute resolution.

12. International Users & GDPR Compliance

If you are located in the European Economic Area (EEA), United Kingdom, or other regions with data protection laws, additional rights may apply under the General Data Protection Regulation (GDPR).

Lawful Bases for Processing

We process personal data under:

- Contractual necessity
- Legitimate business interests
- Legal obligations
- User consent

Your Rights May Include:

- Right to access your data
- Right to correct inaccurate data
- Right to request deletion
- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent

Requests may be submitted to:
[Insert Support Email]

We will respond within a reasonable timeframe consistent with applicable law.

International Transfers

If you access our services from outside the United States, you acknowledge that your data may be transferred to and processed in the United States.

13. Children's Privacy

Our services are intended for individuals 18 years or older.

We do not knowingly collect personal data from minors.

14. Policy Updates

We reserve the right to update this Privacy Policy at any time.

Changes will be reflected with a revised Effective Date.

Continued use of our services constitutes acceptance of any updates.