

Return policy

Overview

The terms “we”, “us” and “our” refer to Atlas Growth & Compliance. We provide professional digital services focused on resolving Google Ads and Merchant Center suspensions, as well as ongoing Google Ads growth and management services. This Refund & Cancellation Policy outlines when refunds are available and how cancellations are handled.

30-Day Money-Back Guarantee

For eligible one-time services such as Google Ads recovery or Merchant Center recovery, we offer a 30-day money-back guarantee starting from the date of successful payment.

Clients are eligible for a full refund if:

- The service was delivered as agreed, and
- Multiple appeals were made on their account during the recovery process, but we are unable to recover the account within the 30-day period.

Important:

- Once the 30-day period has passed, you are no longer eligible for a refund.
- Timely access, required information, and cooperation are the client’s responsibility; delays caused by the client may forfeit refund eligibility.

To request a refund, please contact us at billing@atlasecom.com with your order number or proof of payment. Refunds are processed promptly using the original payment method.

Subscription Services (Ongoing Google Ads Management)

Subscription-based services, including ongoing Google Ads management, are billed monthly and may be canceled at any time.

- Cancellation stops future charges immediately.
- Subscription fees are non-refundable once work has commenced.
- Because these services involve ongoing strategic work, setup, optimization, and account management, no refunds are provided for time or work already delivered.

Non-Refundable Situations

Refunds will not be issued if:

- Delays are caused by the client (missing credentials, lack of access, or incomplete information)
- Services have been fully delivered successfully
- Work is performed beyond the 30-day window for eligible recovery services

Each request is evaluated fairly and in good faith.

How to Request a Refund

To request a refund for eligible one-time services, contact us at billing@atlasecom.com and include:

- Receipt number / proof of payment
- A brief explanation of your request

Requests are reviewed promptly, and approved refunds are processed using the original payment method.

Good-Faith Service Commitment

We maintain a high success rate and stand behind the quality and integrity of our services. Our goal is to deliver measurable value while maintaining transparency and fairness.

Policy Updates

We reserve the right to update or modify this Refund & Cancellation Policy at any time. Any changes will be posted on this page and do not retroactively affect active or completed purchases.