

PRIVACY POLICY

Last Updated: October 27, 2025

1. Introduction

This Privacy Policy explains how personal information is collected, used, and protected when you purchase or use mixing and mastering services. By using our services, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

We may collect personal information such as your name, email address, billing details, and payment information processed through third-party providers. We also collect audio files, project instructions, and communication related to your project. Technical information such as IP address, device type, and browser information may also be collected.

3. How We Use Your Information

Your information is used to process payments, deliver services, communicate with you, provide support, improve service quality, and prevent fraud. We do not sell or rent your personal information.

4. Payment Processing

All payments are processed securely through third-party payment providers. We do not store full credit card details on our servers.

5. File Confidentiality

All submitted audio files are treated as confidential. We will not share or distribute your content without permission, except if required by law or agreed upon in writing.

6. Data Security

Reasonable security measures are implemented to protect your information and files. However, no online system can guarantee complete security.

7. Data Retention

We may retain project files and transaction records for backup, accounting, and legal compliance purposes. You may request deletion of your files after completion.

8. Your Rights

Depending on your jurisdiction, you may request access, correction, or deletion of your data. You may also withdraw consent where applicable.

9. Third-Party Services

We may use third-party services for payment processing, file transfers, and communication. These services operate under their own privacy policies.

10. Children's Privacy

Services are not intended for individuals under 18 years of age. We do not knowingly collect data from minors.

11. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Continued use of services constitutes acceptance of any updated terms.