

# TERMS OF SERVICE

Last Updated: October 27, 2025

## 1. Overview

By purchasing mixing or mastering services, you agree to the following Terms of Service. These terms apply to all audio services provided. If you do not agree with these terms, please do not proceed with your order.

## 2. Services Provided

Services include audio mixing, mastering, or related production services as described at the time of purchase. Final results depend on the quality of the files provided by the client.

## 3. Client Responsibilities

You agree to provide high-quality audio files and clear instructions. It is your responsibility to ensure all files are properly exported and free from corruption. We are not responsible for issues caused by poor-quality recordings.

## 4. Payment Terms

All payments must be completed before work begins unless otherwise agreed. Payments are processed through a secure third-party provider.

## 5. Revisions Policy

Reasonable revisions may be included as specified in the service package. Excessive revisions or changes beyond the original scope may require additional fees.

## 6. Delivery

Final audio files will be delivered digitally. Delivery timelines may vary depending on workload and project complexity. Estimated delivery times are not guarantees.

## 7. Refund Policy

Due to the custom nature of audio services, refunds are not provided once work has started. If you experience an issue, please contact support to resolve the matter.

## **8. Intellectual Property**

You retain full ownership of your original recordings. We retain the right to use short excerpts for portfolio purposes unless otherwise agreed in writing.

## **9. Limitation of Liability**

We are not liable for indirect damages, loss of profits, or distribution issues. Services are provided 'as is' without warranties beyond those required by law.

## **10. Chargebacks & Disputes**

Unauthorized chargebacks may result in permanent service restrictions. Please contact support before initiating any dispute.

## **11. Changes to Terms**

These Terms of Service may be updated at any time. Continued use of services constitutes acceptance of any updated terms.