

Noble - Refund Policy

Effective Date: March 21, 2026

This Refund Policy applies to all purchases of Noble software products through the Whop platform, including NobleAIM, Noble Trainer, and Noble Remote (collectively, the "Products").

1. Digital Goods

All Products are digital goods delivered electronically. Due to the nature of digital products, refunds are handled in accordance with this policy and applicable law.

2. Cancellation Right (UK Consumer Contracts Regulations 2013)

If you are a UK consumer, you have a statutory right to cancel your purchase within 14 days of purchase without giving a reason.

However, by activating your license key and beginning to use the Product, you expressly consent to the supply of digital content before the end of the 14-day cancellation period. Once supply has begun and you have accessed or used the Product, you acknowledge that you lose your right to cancel under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

If you have not activated your license key, you may request a cancellation within 14 days of purchase.

3. Refund Eligibility

3.1 Refunds may be considered in the following circumstances:

- (a) You purchased a Product but have not activated or used it, and you request a refund within 14 days of purchase.
- (b) The Product is materially defective and we are unable to resolve the issue within a reasonable timeframe.
- (c) Noble terminates your access without cause (i.e., not for breach of our Terms). In this case, you are entitled to a pro-rata refund of prepaid subscription fees for the unused portion of the current billing period.

3.2 Refunds will NOT be provided in the following circumstances:

- (a) You have activated and used the Product (digital content supplied).
- (b) Your access was terminated due to a breach of our Terms of Service or EULA.
- (c) You received a ban, suspension, or penalty from a third-party platform, game publisher, or anti-cheat system while using the Product. Noble does not guarantee compatibility with any third-party service and is not responsible for third-party enforcement actions.
- (d) You changed your mind after activating and using the Product.
- (e) Your hardware or system does not meet the published requirements for

the Product. System requirements are available at nobleaim.co.uk/requirements.
(f) Performance does not meet your personal expectations, provided the Product functions as described.

4. Subscription Cancellation

4.1 You may cancel your subscription at any time through the Whop platform.

4.2 Cancellation takes effect at the end of your current billing period. You
will retain access until the end of the period you have already paid for.

4.3 No partial refunds are provided for unused time within a billing period
when you choose to cancel, except where required by law. If Noble terminates your access without cause, Section 3.1(c) applies and you will be entitled to a pro-rata refund for the unused portion.

5. How to Request a Refund

Refund requests should be submitted through the Whop platform where you made your purchase. You can manage your membership and request refunds directly through your Whop account at whop.com.

If you are unable to resolve a refund through Whop, you may contact us at noblesupp@outlook.com as a last resort.

6. Processing

Refunds are processed through the Whop platform and returned to your original payment method. Processing times depend on Whop and your payment provider.

7. Statutory Rights

Nothing in this policy affects your statutory rights as a consumer under applicable law, including the Consumer Rights Act 2015 and the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

8. Contact

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