

# Return Policy — SPECTRA

SentioEdge | sentioedge@gmail.com | Czech Republic | Effective: April 2, 2026

## 1. Digital Product — No Refunds

Due to the digital nature of SPECTRA, all sales are final once the 7-day free trial period has ended. We do not offer refunds after the trial period under any circumstances.

This policy is in place because access to SPECTRA is granted immediately upon purchase and the product cannot be returned in the traditional sense.

## 2. Free Trial

All monthly and quarterly plans include a 7-day free trial. You are not charged until the trial period ends. We strongly encourage you to evaluate SPECTRA thoroughly during this period.

If you cancel before the end of the 7-day trial, you will not be charged.

## 3. Lifetime Plans

Lifetime plans are one-time payments and are non-refundable. Please ensure you are satisfied with SPECTRA during the free trial before upgrading to a lifetime plan.

## 4. Exceptions

In exceptional circumstances — such as a billing error or a technical issue that prevents access to SPECTRA for an extended period despite our best efforts to resolve it — we may, at our sole discretion, issue a partial or full refund.

To request an exception, contact us at [sentioedge@gmail.com](mailto:sentioedge@gmail.com) within 7 days of the charge with a detailed explanation.

## 5. Cancellation

You may cancel your subscription at any time through your Whop dashboard. Cancellation stops future billing but does not entitle you to a refund for the current billing period. You will retain access to SPECTRA until the end of the paid period.

## 6. Contact

For any questions regarding this Return Policy, please contact us at [sentioedge@gmail.com](mailto:sentioedge@gmail.com). We aim to respond within 24 hours.