

Terms of Service

Last Updated: March 2026

Welcome to CodeSpring.app (“CodeSpring”). These Terms of Service (“Terms”) govern your access and use of our software, tools, and related services (the “Service”). By creating an account, subscribing, or using the Service, you agree to be bound by these Terms.

1. Definitions

- “Company,” “we,” “us,” or “our” refers to Volkis Ltd, trading as CodeSpring.app.
- “Service” refers to the CodeSpring software platform, including all tools, features, credits, AI-generated outputs, courses, templates, and resources.
- “User,” “you,” or “your” refers to the individual or entity using the Service.
- “Content” refers to any text, data, documents, prompts, code, or other materials you submit to or generate through the Service.

2. Use of Service

2.1 Eligibility.

You must be at least 18 years old to use the Service.

2.2 Account Registration.

You agree to provide accurate and complete information when registering for an account.

2.3 Account Security.

You are responsible for maintaining the confidentiality of your login credentials and for all activity under your account.

2.4 Acceptable Use.

You agree not to use the Service to generate content that is unlawful, harmful, defamatory, or infringes on the rights of any third party.

3. Intellectual Property

3.1 Ownership.

All content, software, text, graphics, logos, courses, templates, and related materials within the Service are owned by or licensed to CodeSpring.

3.2 Licence.

We grant you a limited, non-exclusive, non-transferable, revocable licence to access and use the Service for personal or business purposes, subject to these Terms and the End User Licence Agreement (EULA).

3.3 Restrictions.

You may not:

- Reproduce, copy, or redistribute the Service or its content;
- Reverse engineer, decompile, or attempt to derive the source code of the Service;
- Rent, lease, sublicense, or provide the Service to third parties;
- Use automated tools to scrape, extract, or harvest data from the Service.

4. User Content & Derivative Works

4.1 Your Content.

Any applications, documents, or materials you create using CodeSpring are yours. We claim no ownership over your output.

4.2 Licence to Us.

By using the Service, you grant CodeSpring a non-exclusive, worldwide, royalty-free licence to use aggregated, anonymised, and de-identified usage data (including prompts, routing decisions, feature interactions, and AI-generated outputs) for the purpose of improving the Service, training machine learning models, and developing new features. This licence does not extend to your identifiable personal data, which is governed by our Privacy Policy.

4.3 Limitations.

You may not resell, redistribute, or sublicense access to the Service itself, or share your account with others.

5. AI-Generated Outputs & Results

5.1 No Guarantee of Accuracy.

The Service uses artificial intelligence to generate content, code, plans, and recommendations. AI-generated outputs may contain errors, inaccuracies, or omissions. You are solely responsible for reviewing, testing, and validating any output before use.

5.2 No Guarantee of Results.

We do not guarantee any specific outcome, revenue, audience growth, engagement, or business result from use of the Service. Results depend entirely on your effort, skill, experience, market conditions, and factors outside our control.

5.3 Expressions of Confidence.

Any use of the words “guarantee,” “guaranteed,” or similar expressions in our marketing materials, webinars, presentations, or communications refers to our confidence in the quality of the training materials, tools, and methodology provided. It does not constitute a contractual guarantee of any specific outcome, deliverable, or result. All outcomes depend on the individual user’s effort, implementation, skill level, and circumstances.

5.4 Your Responsibility.

You acknowledge that AI-generated code and documentation should be reviewed for security, correctness, and compliance with applicable laws before deployment in any production environment.

6. User Conduct

You agree not to:

- Use the Service for unlawful purposes;
- Violate third-party intellectual property rights;
- Attempt to gain unauthorised access to the Service;
- Upload or transmit malicious code, bots, or automated scraping tools;
- Circumvent usage limits, credit systems, or access controls.

7. Payments, Refunds & Cancellations

7.1 Subscription Fees.

The Service is provided on a recurring subscription basis (monthly or yearly) and renews automatically unless cancelled before the next billing date. Subscription pricing may vary by plan and may be changed from time to time.

7.2 No Refunds.

All subscription sales are final. We do not issue refunds for change of mind, lack of usage, or brief trial periods. See our Refund & Cancellation Policy for full details.

7.3 Promotional Guarantees.

From time to time, we may offer a limited money-back guarantee during promotional events (e.g., a 7-day satisfaction guarantee for attendees of a specific webinar or live event). Such guarantees apply only to the specific promotion, are subject to the terms communicated at the time, and override Section 7.2 only for the duration and scope of the promotion. In all cases, the written Refund & Cancellation Policy is the governing document. Any verbal or on-screen statements made during webinars, presentations, or promotional events are subject to and interpreted in accordance with the written policy.

7.4 Cancellation.

You may cancel your subscription at any time through your account settings or by emailing support@codespring.app. You will retain access until the end of your current billing period. No partial refunds are provided.

7.5 Digital Waiver.

By subscribing, you request immediate access to the Service and waive your statutory 14-day right of withdrawal under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

8. Promotional Pricing & Value Representations

8.1 Bundle Pricing.

The Service may be offered at promotional or discounted pricing, particularly during webinars, live events, or limited-time offers. Prices shown during such promotions reflect the promotional rate applicable to that specific offer.

8.2 Value Estimates.

Where we present a “value stack” or estimated standalone value of individual components (courses, templates, tools, etc.), these figures represent our reasonable estimate of what each component would be worth if purchased individually. Individual components may be available for purchase separately at their stated prices through our website or other channels. Bundle and promotional pricing reflects a discount from these standalone prices.

8.3 Pricing Changes.

We reserve the right to change subscription pricing, promotional offers, and the availability of individual components at any time. The price you pay at the time of purchase is the price that applies to your subscription for the current billing period.

8.4 No Price-Match Obligations.

We are not obligated to honour pricing from previous promotions, webinars, or events. Each promotional offer is independent and applies only during its stated period.

9. Webinar & Promotional Content

9.1 Recorded Presentations.

Some of our presentations, webinars, and demonstrations may be recordings of previously live events. These recordings may contain references to live elements (such as chat interactions, real-time responses, limited-time offers, or countdown timers) that reflect the conditions of the original broadcast. Where a presentation is a recording, this will be disclosed on the registration or landing page.

9.2 Scarcity & Urgency.

References to limited spaces, time-limited offers, or countdown timers in recorded presentations may reflect the conditions of the original live event and may not apply to the current viewing. Current pricing and availability are as stated on the checkout page at the time of your purchase.

9.3 Promotional Statements.

Statements made during webinars or promotional events regarding pricing, guarantees, features, or results are subject to and interpreted in accordance with these Terms, the EULA, and the Refund & Cancellation Policy. In the event of any conflict between a verbal or on-screen statement and the written policies, the written policies prevail.

10. Support & Disputes

10.1 Official Support Channels:

- In-app help desk (preferred)
- Email: support@codespring.app

10.2 Direct Resolution Required.

You agree to contact us through the above channels and allow us a reasonable opportunity to resolve any issues before initiating chargebacks or third-party disputes.

10.3 Prohibited Resolution Methods.

Payment platform “resolution cases” are not considered valid support requests. Initiating disputes outside our support process may result in suspension or termination of your account.

10.4 Chargebacks.

By using the Service, you agree not to initiate chargebacks for services delivered or accessible. If you do, we may suspend or revoke your account, recover fees, and apply a £29 administrative charge where permitted.

11. Third-Party Costs & Integrations

The Service may integrate with third-party tools or APIs. You are responsible for any fees charged by those third parties (e.g., hosting, data services, external APIs, AI coding tools).

12. Disclaimer of Warranties

12.1

The Service is provided “as is” and “as available.”

12.2

We disclaim all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement.

12.3

We do not warrant that the Service will be uninterrupted, error-free, or secure.

12.4

We do not warrant that AI-generated outputs will be accurate, complete, or suitable for any particular purpose.

13. Limitation of Liability

13.1

To the maximum extent permitted by law, CodeSpring shall not be liable for any indirect, incidental, consequential, or punitive damages arising from your use of the Service, including but not limited to damages arising from reliance on AI-generated outputs.

13.2

Our total liability shall not exceed the amount you paid to us in the twelve (12) months preceding the claim.

14. Indemnification

You agree to indemnify and hold harmless CodeSpring, its officers, directors, employees, and agents from any claims, damages, or expenses (including legal fees) arising out of:

- Your use of the Service;
- Your reliance on AI-generated outputs;
- Violation of these Terms;
- Infringement of any third-party rights.

15. Governing Law & Jurisdiction

15.1

These Terms are governed by the laws of England and Wales.

15.2

You agree to submit to the exclusive jurisdiction of the courts of England and Wales for any disputes arising under these Terms.

16. Changes to Terms

We may update these Terms from time to time. Continued use of the Service after changes are posted constitutes your acceptance of the updated Terms. We will notify you of material changes via email or in-app notification.

17. Contact Us

If you have any questions about these Terms or the Service, please contact us:

Volkis Ltd, trading as CodeSpring.app

Email: support@codespring.app

Website: CodeSpring.app