

Refund and Cancellation Policy

Last Updated Feb 6, 2026

General No-Refund Policy

Except where required by applicable law, all purchases are final and non-refundable. By subscribing, you acknowledge and agree that refunds will not be issued for any payments made in connection with the Sites. If you have any billing questions, please contact us at support@klondikepro.com.

Nothing in this Policy affects any statutory rights you may have under applicable consumer protection laws.

Subscription Terms and Billing

Subscriptions renew automatically unless cancelled before the renewal date. Renewal charges are processed automatically at the end of each billing cycle:

- Monthly subscriptions renew monthly
- Annual subscriptions renew yearly
- Multi-month subscriptions renew for the same duration

You may cancel your subscription at any time. Cancellation prevents future billing but does not provide refunds for the current billing period. You will retain access for the remainder of the paid term.

EU Digital Content — Waiver of Withdrawal Right

If you are a consumer residing in the European Union, you expressly request immediate access to digital content and/or services upon purchase. You acknowledge that the service begins immediately and that digital content is provided without delay.

You further expressly consent to the immediate performance of the service and acknowledge that, pursuant to Article 16(m) of Directive 2011/83/EU (EU Consumer Rights Directive), you lose your right of withdrawal once the service has begun or digital content has been accessed.

Chargebacks and Payment Disputes

You agree not to initiate any chargeback or payment dispute with your payment provider before first contacting the Company to resolve the issue. If a chargeback is initiated in violation of this agreement, we reserve the right to suspend or terminate your access immediately and to dispute such chargeback using all available evidence.

Fraudulent or abusive chargebacks may result in permanent account termination and restriction from future purchases. The Company may provide transaction records, login records, IP addresses, and usage logs to payment processors or financial

institutions for dispute resolution purposes.

Auto-Renewal and Billing Acknowledgment

By purchasing a subscription, you acknowledge and agree that your subscription will automatically renew for successive billing periods unless cancelled prior to the renewal date. You are responsible for managing your subscription and cancelling it before renewal if you do not wish to continue.

Payments for renewal billing cycles are non-refundable once processed, except where required by applicable law. Failure to cancel a subscription before renewal does not constitute grounds for a refund.

Contact

For billing or payment support, contact: [**support@klondikepro.com**](mailto:support@klondikepro.com)