

Clonio Terms and Conditions

Last updated: March 12, 2026

Please read these terms and conditions carefully before using our service.

1. Interpretation and Definitions

Interpretation

Words with capitalized initials have meanings defined below. These definitions apply whether used in singular or plural.

Definitions

Affiliate: An entity that controls, is controlled by, or is under common control with a party.

Country: United Kingdom

Company: Refers to Mscommerce Ltd, 2 Governors Mews, Bury St Edmunds, Suffolk, IP33 2GA ("We", "Us", or "Our").

Device: Any device that can access the service, such as a computer, smartphone, or tablet.

Service: Refers to the website clonio.io.

Terms: These Terms and Conditions.

You: The individual or legal entity accessing the service.

2. Acknowledgment

By using the Service, you agree to these Terms and our Privacy Policy. If you disagree with any part, do not access the Service. You must be 18 or older to use our Service.

3. Links to Other Websites

We are not responsible for the content or practices of third-party websites linked from our Service. Use them at your own risk.

4. Termination

We reserve the right to terminate or suspend your access immediately if you breach these Terms.

5. Limitation of Liability

Our total liability shall not exceed the amount you paid for the Service or \$100 if no payment was made. We are not liable for indirect, incidental, or consequential damages.

6. "AS IS" Disclaimer

The Service is provided "as is" and "as available" with no warranties of any kind, express or implied.

7. Refund Policy

By purchasing Clonio, you gain immediate access to our digital software platform. We do not provide refunds under any circumstances — all sales are final.

Immediate Access and No Cooling-Off Period

Under the UK Consumer Contracts Regulations 2013, consumers typically have a 14-day cancellation right. This right does not apply to digital content once access has been granted with your consent. By purchasing, you request immediate access and agree that this means you waive your 14-day right to cancel.

No Refunds Under Any Circumstances

We do not provide refunds, exchanges, or credits under any circumstances, including (but not limited to):

- Change of mind after purchase
- Personal expectations not being met
- Financial, personal, or professional circumstances
- Accidental purchases or failure to review the product prior to purchase

Chargebacks and Disputes

You agree not to initiate chargebacks, disputes, or payment reversals. Any unjustified dispute may result in permanent termination of your Clonio account and loss of access to the Service.

8. Governing Law

These terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England.

9. Dispute Resolution

If you have concerns, you agree to contact us first to try and resolve the issue informally.

10. Severability and Waiver

If any provision is found invalid, the remainder shall still apply. A failure to enforce any part is not a waiver of our right to do so later.

11. Changes to These Terms

We may update these Terms at any time. Material changes will be communicated in advance. Continued use after updates constitutes acceptance.

12. Contact Us

If you have any questions, please contact:

support@klippa.io

These terms were originally published under the product name Klippa (klippa.io). As of March 12, 2026, the product has been renamed to Clonio (clonio.io). All terms remain unchanged and in full effect.