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2. SOFTWARE SETUP & SERVICE LEVEL AGREEMENT (SLA) The V888 System is a premium, Self-Serve Software as a Service (SaaS). Upon purchase, users are provided with comprehensive, step-by-step video instructions on how to load the indicator onto their TradingView charts. **Please Note:** We do not provide 1-on-1 personal setup, live Zoom installations, or general TradingView charting tutorials. Our technical support desk is strictly reserved for software bugs, platform outages, indicator updates, or billing inquiries.

3. VIP PRIORITY SUPPORT (ANNUAL INVESTORS ONLY) Users enrolled in the Annual Investor tier receive VIP Priority Tech Support. This grants front-of-the-line access to our technical team for immediate resolution regarding software bugs, TradingView integration glitches, or billing assistance, as well as early access to algorithm updates. Priority Support does not include 1-on-1 Zoom installations, personal charting sessions, or trading advice.

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