

**WANTRICK.COM**

*Professional Trading Software*

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# Privacy Policy

*How We Collect, Use, and Protect Your Information*

Effective Date: March 28, 2026

**[www.wantrick.com](http://www.wantrick.com)**

## 1. INTRODUCTION

Wantrick.com ("Wantrick", "we", "us", or "our") is committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [www.wantrick.com](http://www.wantrick.com) or use our trading software and related services.

Please read this policy carefully. If you disagree with its terms, please discontinue use of our website and services. This policy applies to all information collected through our website, software applications, and any related services, sales, marketing, or events.

## 2. INFORMATION WE COLLECT

### 2.1 Personal Information You Provide

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We collect personal information that you voluntarily provide to us when you:

- Register for an account or purchase our software.
- Express an interest in obtaining information about us or our products.
- Participate in activities on the website or contact us directly.

The personal information we collect may include:

- Full name, email address, and phone number.
- Billing address and payment information (credit/debit card details processed via secure third-party processors).
- Username and password for your account.
- Country of residence and preferred currency.
- Any other information you choose to provide.

### 2.2 Information Collected Automatically

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When you visit our website, we automatically collect certain information about your device and usage patterns, including:

- IP address, browser type, and operating system.
- Pages viewed, links clicked, and time spent on our website.
- Referring URLs and search terms used to find our website.
- Device identifiers and mobile device information.
- Cookie and session data (see our Cookie Policy below).

## 2.3 Information from Third Parties

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We may receive information about you from third parties, including:

- Payment processors such as Stripe, PayPal, or others we engage.
- Marketing and analytics partners who help us understand how you use our services.
- Social media platforms if you choose to connect or interact with us through them.

## 3. HOW WE USE YOUR INFORMATION

We use the information we collect for the following purposes:

- **Account Creation and Management:** To create and manage your account, authenticate your identity, and provide access to our software and services.
- **Order Processing:** To process your purchases, send order confirmations, and manage billing and payments.
- **Customer Support:** To respond to your inquiries, resolve disputes, troubleshoot problems, and provide technical support.
- **Service Improvement:** To analyze usage patterns, conduct research, and improve our website, software, and services.
- **Marketing Communications:** To send you promotional materials, newsletters, and product updates (with your consent where required by law).
- **Legal Compliance:** To comply with applicable laws, regulations, and legal processes, including responding to lawful requests from public authorities.
- **Fraud Prevention:** To detect, investigate, and prevent fraudulent transactions and other illegal activities.
- **Business Operations:** To conduct internal business operations, including data analysis, audits, and development of new features.

## 4. COOKIES AND TRACKING TECHNOLOGIES

### 4.1 What Are Cookies?

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Cookies are small data files placed on your device when you visit a website. We use cookies and similar tracking technologies to track activity on our Service and hold certain information to improve and analyze our service.

### 4.2 Types of Cookies We Use

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- **Essential Cookies:** Required for the website to function properly, including login authentication and security features.
- **Performance Cookies:** Collect information about how you use our website to help us improve its performance and user experience.

- **Functional Cookies:** Remember your preferences and settings to provide a more personalized experience.
- **Marketing Cookies:** Used to deliver relevant advertisements and track the effectiveness of our marketing campaigns.

### 4.3 Managing Cookies

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You can control and manage cookies through your browser settings. Please note that removing or blocking cookies may impact your user experience and some features may not function as intended.

## 5. SHARING YOUR INFORMATION

We may share your information with third parties in the following circumstances:

- **Service Providers:** With vendors, consultants, and other service providers who perform services on our behalf, such as payment processing, data analysis, email delivery, and customer service.
- **Business Transfers:** In connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business by another company.
- **Legal Requirements:** If required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).
- **Protection of Rights:** When we believe disclosure is necessary to protect the rights, property, or safety of Wantrick, our customers, or others.
- **With Your Consent:** We may share your information with third parties when you have given us your explicit consent to do so.

*We do not sell, trade, or rent your personal information to third parties for their own marketing purposes without your explicit consent.*

## 6. DATA SECURITY

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include:

- SSL/TLS encryption for data transmitted between your browser and our servers.
- Secure storage of payment information using industry-standard encryption.
- Regular security assessments and penetration testing.
- Access controls that limit employee access to personal information on a need-to-know basis.
- Employee training on data privacy and security best practices.

While we strive to protect your personal information, no method of transmission over the Internet or method of electronic storage is 100% secure. We cannot guarantee absolute security, and any transmission of personal information is at your own risk.

## 7. DATA RETENTION

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. Specifically:

- Account information is retained for the duration of your account relationship with us and for a reasonable period thereafter.
- Transaction records are retained for a minimum of seven (7) years for tax and legal compliance purposes.
- Marketing preferences and consent records are retained until you withdraw your consent.
- Technical and usage data may be retained in anonymized form for longer periods for analytical purposes.

## 8. YOUR PRIVACY RIGHTS

### 8.1 General Rights

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Depending on your location, you may have the following rights regarding your personal information:

- **Right of Access:** Request a copy of the personal information we hold about you.
- **Right to Rectification:** Request correction of inaccurate or incomplete personal information.
- **Right to Erasure:** Request deletion of your personal information under certain circumstances.
- **Right to Restriction:** Request that we restrict the processing of your personal information.
- **Right to Data Portability:** Request that we transfer your personal information to another organization or directly to you.
- **Right to Object:** Object to our processing of your personal information for direct marketing purposes.

### 8.2 How to Exercise Your Rights

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To exercise any of these rights, please contact us using the contact information provided at the end of this Privacy Policy. We will respond to your request within 30 days. We may need to verify your identity before processing your request.

## 9. INTERNATIONAL DATA TRANSFERS

Your information may be transferred to and processed in countries other than the country in which you reside. These countries may have data protection laws that differ from those in your country. Wantrick operates primarily in Uganda and the United Arab Emirates (Dubai), and we may transfer your data to service providers located in various countries worldwide.

When we transfer your personal information internationally, we take steps to ensure that appropriate safeguards are in place to protect your privacy rights, in accordance with applicable laws.

## 10. CHILDREN'S PRIVACY

Our website and services are not directed to children under the age of 18. We do not knowingly collect personal information from children under 18. If we learn that we have collected personal information from a child under 18 without parental consent, we will take steps to delete that information as quickly as possible.

If you believe we might have any information from or about a child under 18, please contact us immediately using the contact information provided below.

## 11. THIRD-PARTY LINKS

Our website may contain links to third-party websites, plugins, and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy practices. We encourage you to read the privacy policy of every website you visit.

## 12. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the new Privacy Policy on this page with an updated effective date.

Your continued use of our website and services after any changes to this Privacy Policy constitutes your acceptance of the updated policy. We encourage you to review this Privacy Policy periodically.

## 13. CONTACT US

If you have questions, comments, or concerns about this Privacy Policy, or wish to exercise your privacy rights, please contact us:

- Website: [www.wantrick.com](http://www.wantrick.com)
- WhatsApp: +256 770 382 923

- Mailing Address: Wantrick, Uganda / United Arab Emirates (Dubai)

*By using [www.wantrick.com](http://www.wantrick.com), you acknowledge that you have read and understood this Privacy Policy and agree to its terms.*