

# BAK GROUP

## Terms of Service & Acceptable Use Policy

*Last Updated: April 2026*

By accessing, subscribing to, or purchasing any digital products, software-as-a-service (SaaS) solutions, or enterprise engineering services from **BAK GROUP** (operated via the Whop.com platform), you strictly agree to be bound by the following Terms of Service. If you do not agree with any part of these terms, you must not use our services.

### 1. Digital Products & Services

BAK GROUP provides high-end digital products, including but not limited to custom SaaS, Enterprise AI solutions (Iris AI), Smart ERP dashboards, and BAK AI Brand Studio. Due to the immediate delivery and proprietary nature of these digital assets, all access granted is strictly non-transferable and intended for the sole use of the purchasing individual or entity.

### 2. Subscriptions and Free Trials

- **Trial Periods:** We may offer introductory free trials (e.g., 3-day or 7-day) for our Personal, Business, and Pro plans. These trials grant full access to our digital infrastructure.
- **User Responsibility:** It is the sole responsibility of the user to evaluate the software during the trial period. If you do not wish to be billed, **you must cancel your subscription via your Whop dashboard before the trial period expires.**
- **Auto-Renewal:** Upon the expiration of a free trial, your payment method will be automatically charged for the selected subscription tier.

### 3. Strict No-Refund Policy

Due to the premium nature of our software, AI infrastructure, server allocation, and custom engineering services, we enforce a strict No-Refund Policy to protect our intellectual property and computing resources.

- **Digital Subscriptions:** All sales are final. We do not offer refunds, partial or in full, once a purchase is completed and access to our software is granted.
- **Forgotten Trial Cancellations:** We **do not issue refunds** if a user forgets to cancel their subscription before the end of a free trial period.
- **Enterprise & Custom Deployments:** Purchases of our Enterprise plans (e.g., \$1,000 one-time fees) involve dedicated manual engineering, custom deployment, and server initialization. Once this purchase is made and the onboarding process has been initiated, the fee is strictly non-refundable.

## 4. Anti-Fraud & Chargeback Policy

BAK GROUP has a zero-tolerance policy regarding fraudulent activity, unauthorized transactions, and friendly fraud (unjustified chargebacks).

- **Chargeback Abuse:** Initiating a chargeback or dispute with your bank or credit card company for a valid, authorized transaction is considered fraud. In the event of a chargeback, your access to all BAK GROUP products will be permanently terminated immediately.
- **Legal Evidence:** This document, along with your IP address, login history, and backend server activity logs, will be submitted to the payment processor (Stripe) and your issuing bank to contest any unwarranted dispute.

## 5. Affiliate & Partner Program Rules

If you participate in the BAK GROUP Partner Program, you agree to the following strict guidelines:

- **Manual Verification:** To protect our network, all high-ticket commissions (such as those generated from Enterprise sales) are subject to manual verification. Payouts will only be cleared after the referred client has been verified and fully onboarded.
- **Prohibited Actions:** Using stolen credit cards, engaging in self-referral schemes (buying through your own link), or using misleading advertising is strictly prohibited.
- **Penalties:** Any affiliate found violating these rules will have their account permanently banned, all pending commissions voided, and will be reported to Whop Risk Management.

## 6. Intellectual Property

All code, software, AI models, dashboards, and materials provided by BAK GROUP remain the exclusive intellectual property of BAK GROUP. You may not copy, reverse-engineer, resell, redistribute, or modify our software without explicit written permission.

*By completing your purchase on our Whop checkout page, you acknowledge that you have read, understood, and agreed to this Terms of Service and No-Refund Policy.*