

## Privacy Policy

**Effective Date:** 12/9/2025

This Privacy Policy explains how we collect, use, store, and protect your information when using our website, subscription services, indicators, scripts, and digital products. By accessing or purchasing our services, you agree to the terms outlined below.

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### 1. Information We Collect

We may collect the following information:

**Personal Information** (when you register or purchase):

- Name
- Email address
- Payment details (processed securely by third-party providers)
- Account login information

**Usage Data:**

- Pages visited, time spent, interactions on the site
- Device type, browser, IP address, and general location
- Product access activity for security/fraud protection

**Trading Platform Identifiers:**

- TradingView username to manage script access
- Webhook IDs/automation for trade routing (if applicable)

We **do not** collect brokerage login information, your private keys, or trading account credentials.

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### 2. How We Use Your Information

We use collected data to:

- Provide access to purchased products and subscriptions
- Manage your account, login, and TradingView access

- Process payments and renewals
- Send order confirmations, receipts, and account notifications
- Improve product performance and customer experience
- Prevent fraud, misuse, and unauthorized sharing
- Send updates, support responses, or promotional messages (optional)

You may unsubscribe from marketing emails anytime.

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### **3. Payment Processing**

All payments are handled securely through **third-party processors** (e.g., Whop, Stripe, PayPal, etc.).

We **do not store full credit card information** on our servers.

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### **4. Sharing of Information**

We do **not sell or trade personal information to third parties**.

We may share data only with trusted third-party services necessary to operate the business such as:

- Payment processors (Stripe, Whop, PayPal, etc.)
- Email platforms (for notifications and updates)
- Analytics or support tools
- TradingView for script access permissions

Only minimal required information is shared, and only to deliver the service.

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### **5. Data Storage & Security**

We implement security measures to protect your data from unauthorized access. However, no digital platform is 100% secure, and you accept inherent risks when using online services.

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### **6. Cookies & Analytics**

We may use cookies or analytics tools to:

- Track website performance
- Improve user experience
- Monitor subscription access and fraud prevention

You may disable cookies in browser settings, but some features may not function properly.

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## 7. User Rights

You have the right to:

- Access and review your stored information
- Request corrections to your data
- Request account deletion (removal also ends script access)
- Opt-out of marketing communications

Requests can be emailed to ***nextlevelsolutionsllc2@gmail.com***.

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## 8. Data Retention

We retain necessary account information while you are subscribed and for legal, tax, and product access purposes afterward.

If you request account deletion, we will remove personal data except information legally required to be retained.

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## 9. Minors

Our services are intended for adults **18 years and older**.

We do not knowingly collect information from minors.

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## 10. Changes to This Policy

We may update this Privacy Policy when needed.

Continued use of our services after updates means you accept the revised policy.

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## 11. Contact

For questions, deletions, or privacy concerns, contact us:

 [nextlevelsolutionsllc2@gmail.com](mailto:nextlevelsolutionsllc2@gmail.com)