

Return & Refund Policy

Effective Date: 12/9/2025

Due to the digital and non-tangible nature of our products, **all sales are final**. When you purchase a script, indicator, membership, or subscription, you receive immediate access to proprietary digital tools and code. For this reason, we **do not offer refunds, returns, or exchanges under any circumstance** once access has been granted.

1. Digital Product Policy

By purchasing, you understand:

- You are buying access to digital software, indicators, or memberships.
 - Digital products **cannot be returned**, and therefore **refunds are not eligible**.
 - No partial refunds for unused subscription time.
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2. Subscription Billing

- Subscriptions renew automatically unless cancelled before your billing date.
 - You may cancel anytime — cancellation stops **future billing**, not past charges.
 - Access remains active until the end of the paid billing cycle.
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3. No Performance Guarantee

Strategies, indicators, and signals **do not guarantee profits or performance**.

Lack of results, strategy performance, or personal outcomes are **not grounds for a refund**.

4. Fraud, Chargebacks & Abuse

Unauthorized chargebacks or payment disputes may result in:

- Immediate removal of account and script access
- Ban from further purchases
- Legal recovery of owed fees if necessary

Customers must contact support first to resolve issues.

5. Access Delivery Issues

If you **did not receive access due to a technical error**, we will assist in fixing access, but this **does not qualify for a refund**.

We will work with you to ensure you get what you paid for.

6. Exceptions (Only at Seller Discretion)

Refunds may only be considered in cases of:

- Accidental duplicate purchase
- Billing error on our platform

These are not guaranteed and must be reviewed manually.

7. Contact for Support

For access help or billing questions email:

 nextlevelsolutionsllc2@gmail.com