

# Refund Policy

At **Lead Haven**, we stand behind the quality of our services and the value we deliver to every agent we work with.

We offer a **6-Month Money-Back Guarantee** to ensure your investment is completely risk-free.

If, after completing your **6 months of service**, you have **not closed at least one transaction** through the leads we provided, you are eligible to request a **full refund**.

To qualify for the refund, our team will verify that:

- Completion of the full six-month service period.
- No closed transactions sourced from Lead Haven referrals.
- No active communication, showings, negotiations, or under-contract clients provided by Lead Haven.
- **Note:** This policy only applies to Haven Pro and Haven Dominator.
- **Change of mind does not apply.**

If any of these activities are in progress, the refund will be **temporarily withheld** until the outcome of those opportunities is confirmed. Once verified, we'll process the refund accordingly.

This policy is designed to keep the process **fair, transparent, and performance-based**, ensuring that every agent gets the full benefit of our 6-month program.

If you have questions about your eligibility or wish to initiate a refund request, please contact us at:



[support@leadhaven.us](mailto:support@leadhaven.us)