

Return Policy

Last updated: March 2026

1. DIGITAL PRODUCTS — GENERAL POLICY

Due to the nature of digital products, all sales are final once access has been granted. Because course content, PDFs, and videos are delivered immediately upon purchase and cannot be "returned" in the traditional sense, we do not offer refunds once the product has been accessed.

2. EXCEPTIONS — WHEN WE WILL REFUND

We will consider a refund in the following circumstances:

- You were charged more than once for the same product (duplicate charge)
- You did not receive access to your purchase within 24 hours and have contacted us with no resolution
- A technical error on our platform prevented you from accessing any content whatsoever

3. NO REFUNDS FOR THE FOLLOWING

- Change of mind after purchase
- Failure to achieve desired results
- Failure to complete or engage with the course content
- Dissatisfaction with the community
- Circumstances outside Digital Estate's control

4. DONE-FOR-YOU CONTENT (\$750 TIER)

The done-for-you content service included in the \$750 tier is non-refundable once content creation has begun. If you have purchased the \$750 tier and wish to dispute a charge before content creation has started, contact us within 48 hours of purchase.

5. \$350/MONTH SUBSCRIPTION

The ongoing done-for-you content subscription (\$350/month) can be cancelled at any time before the next billing date. Cancellations take effect at the end of the current billing period. We do not offer pro-rata refunds for partial months.

6. HOW TO REQUEST A REFUND

If you believe you qualify for a refund under the exceptions listed above, contact us via Telegram @preslavnn within 7 days of your purchase date with your order details. We will review and respond within 48 hours.

7. CHARGEBACKS

Initiating a chargeback without first contacting us will result in immediate termination of your account and removal from all communities and course access. We reserve the right to dispute any chargeback where access has been granted and content has been delivered.

8. CONTACT

Telegram: @preslavnn