

DIGITAL SYSTEM ACADEMY – REFUND POLICY

Last updated: 23.01.2026

1. Digital Products

Due to the digital nature of our products (including ManyChat templates, automation systems, and downloadable resources), all sales are final.

Once access has been granted, we do not offer refunds, exchanges, or cancellations.

By purchasing, you acknowledge that you will receive immediate access to digital content and therefore waive any right to a refund.

2. Services

For any done-for-you or done-with-you services:

- Payments are non-refundable once work has begun
- If a service is canceled before work has started, a refund may be considered at our discretion

Due to the time, strategy, and resources involved, we do not guarantee refunds for services already delivered or in progress.

3. Exceptions

Refunds may only be considered in the following cases:

- Duplicate purchases
- Technical issues that prevent access and cannot be resolved

All requests must be submitted within 7 days of purchase.

4. Responsibility

By purchasing our products or services, you agree that:

- You are responsible for reviewing the product details before buying
- Results are not guaranteed (see our Terms of Service for full details)
- You will not initiate chargebacks without first contacting us for support

5. Contact

If you experience any issues, please contact us at:
contact@digitalsystemacademy.com

We are happy to help resolve any problems and ensure you can access and use your purchase.