

REFUND POLICY - LERSER SECURE

1. No-Refund Principle

Due to the digital nature of LERSER Secure and the immediate delivery of the full source code, all sales are final. By accessing the download link or the GitHub repository, you explicitly waive your right to a refund under the "Digital Goods" exception of consumer protection laws.

2. Exceptional Technical Refunds

We offer refunds exclusively in the event of a verified technical defect in the original, unmodified source code that prevents the software from functioning as advertised.

To qualify for a technical review, you must:

- Submit a request within 7 days of purchase.
- Provide detailed logs and evidence (screenshots/video) proving the fault exists in the original codebase provided.
- Demonstrate that the issue is not related to your local environment or third-party configurations.

3. Strict Exclusions

Refunds will NOT be granted for the following reasons:

- User Modifications: If you have modified, deleted, or altered the source code in any way.
- Third-Party Configuration: Failure to correctly configure external services such as Firebase, Vercel, or API providers (OpenAI, Gemini, etc.).
- "Change of Mind": Accidental purchases or the realization that the product does not fit your specific project needs after the code has been accessed.
- Lack of Technical Skill: It is the user's responsibility to have the necessary coding skills (Next.js, React, Firebase) to use this developer tool.

4. Chargeback Policy

Any unauthorized chargeback initiated through your bank or payment provider without first contacting our support will result in the permanent termination of your license and blacklisting from all future LERSER Secure updates and products.