

# Return & Refund Policy

6 Figure Ecom Bot — Operated by Keondre Taylor

Effective Date: March 23, 2026

## 1. 30-Day Money-Back Guarantee

---

We offer a **30-day money-back guarantee** from the date of purchase on all products sold through 6 Figure Ecom Bot. If you are unsatisfied with your purchase, you may request a refund within 30 days, subject to the conditions outlined below.

## 2. Eligibility Requirements

---

To be eligible for a refund under our 30-day guarantee, you must meet **all** of the following conditions:

- **Complete the setup process:** You must have completed the initial setup guide provided upon purchase (approximately 10 minutes).
- **Demonstrate good-faith usage:** You must have made a genuine attempt to use the product as intended. Simply purchasing and not engaging with the product does not qualify for a refund.
- **Contact support first:** You must contact our support team through the Whop platform before filing any refund request, dispute, or chargeback. We require the opportunity to resolve your issue directly.
- **Request within 30 days:** Your refund request must be submitted within 30 calendar days of the original purchase date.

## 3. Non-Refundable Situations

---

Refunds will **not** be issued in the following circumstances:

- The customer did not complete the setup process or attempt to use the product.
- The customer did not contact support before filing a refund request, resolution case, or chargeback.
- The refund request is made more than 30 days after the date of purchase.
- The customer's expectations were based on guarantees of specific income or results that were not made by 6 Figure Ecom Bot.

## 4. Digital Product Delivery

---

All products sold by 6 Figure Ecom Bot are **digital products** delivered electronically. Access is granted immediately upon successful payment. By completing your purchase, you acknowledge that:

- You received instant access to the product upon payment.
- The product is an ecommerce automation tool that requires setup and active use.
- Results vary based on individual effort, market conditions, and proper use of the tools provided.

## 5. How to Request a Refund

---

If you meet the eligibility requirements above, you may request a refund by:

- Contacting our support team directly through the Whop platform.

- Providing your username, email, and a description of the issue you experienced.
- Allowing up to 7 business days for your request to be reviewed and processed.

## 6. Chargebacks & Disputes

---

Filing a chargeback or payment dispute without first contacting our support team is a violation of this policy. We actively contest unauthorized chargebacks and disputes using transaction records, access logs, and customer acknowledgments collected at checkout. We reserve the right to deny future access to any customer who files a fraudulent chargeback.

## 7. Acceptance of Terms

---

By completing a purchase on our platform, you acknowledge that you have read, understood, and agreed to this Return & Refund Policy. This policy is presented at checkout and your acceptance is recorded.

---

6 Figure Ecom Bot — Operated by Keondre Taylor  
Questions? Contact us through Whop support.  
Last updated: March 23, 2026