

# REFUND POLICY

## 1. Overview

All sales and payments made to Divine (operated by Its Gutta Go LLC) — including subscriptions, one-time purchases, and payments for any Divine-related product or service — are **final and non-refundable**.

By completing any purchase from Divine — whether a recurring subscription, a one-time payment, or any other product or service offering — you acknowledge and agree that no refunds, credits, or prorated reimbursements will be issued under any circumstances, including but not limited to the situations described in this policy.

This policy is incorporated into and governed by the Divine Terms of Service. In the event of any conflict, the Terms of Service shall control.

### 1.1 Scope of This Policy

This Refund Policy applies to all products and services offered by Its Gutta Go LLC under the Divine brand, including but not limited to:

- Divine membership subscription
- Divine Amazon subscription or service
- One-time purchases, courses, or digital products
- Coaching, consulting, or other service engagements
- Any other current or future product, program, or service offered by Its Gutta Go LLC

## 2. All Sales Final

Due to the nature of an information product, Divine does not issue refunds for any reason. While not a comprehensive list, the following are examples of situations that **do not** qualify for a refund:

### 2.1 "I Forgot to Cancel"

Forgetting to cancel your subscription before a renewal date is not grounds for a refund. It is solely your responsibility to manage your subscription and cancel prior to your renewal date through your Whop account. Similarly, one-time purchases and payments for Divine Amazon or any other Divine product or service are final at the time of payment and are not eligible for a refund regardless of whether the product or service was used.

This includes situations where:

- You were charged on a renewal date and did not intend to continue your membership.
- You did not use the service during the billing period.
- You claim you were unaware of the upcoming charge.

## **2.2 "I Don't Want to Do This Anymore"**

A change of mind, loss of interest, or decision to discontinue your participation in Divine does not entitle you to a refund of any amount already charged.

This includes situations where:

- You no longer wish to pursue reselling, e-commerce, or related activities.
- You have decided the community is no longer a priority for you.
- You purchased a membership and later decided not to engage with it.
- You did not achieve the personal results you were hoping for.

## **2.3 "This Isn't What I Thought It Would Be"**

If you feel the service did not meet your personal expectations, that does not constitute a basis for a refund. Divine's services are clearly described prior to purchase, both through online pages as well as - in the instance of Divine Amazon - a personalized call with the express purpose of answering any of your questions. By completing your purchase, you confirm that you understood what you were buying.

This includes situations where:

- The content, community, or tools were not what you personally expected or hoped for.
- You believe the service was misrepresented (see Section 22 of our Terms of Service regarding reliance waivers).
- The information, strategies, or community discussions did not align with your individual goals or use case.
- You experienced no financial gain, profit, or business success as a result of your membership.
- You did not use the membership and feel you should not be charged.

## **2.4 "My Life Circumstances Have Changed"**

Personal life changes, hardships, or shifting priorities do not constitute a basis for a refund. Divine's no-refund policy applies regardless of what may have changed in your personal circumstances after your purchase or renewal.

This includes situations where:

- Your life circumstances have changed and you no longer have the time, bandwidth, or capacity to participate.
- You feel Divine is no longer a fit for your current lifestyle, schedule, or goals.
- You do not believe you can continue with or commit to the membership at this time.
- You are experiencing financial hardship, a job change, a family situation, or other personal events that affect your ability to participate.
- You signed up during a different season of life and your situation has since changed.

## **3. Auto-Renewal & Payment Finality**

All Divine subscriptions — including Divine, Divine Amazon, and any other recurring service — renew automatically at the end of each billing cycle. You are solely responsible for managing and canceling your subscription. To cancel, you must do so through your Whop account prior to your renewal date. For one-time purchases and non-recurring services, payment is final at the time of transaction.

**Divine will not issue refunds for charges that result from a failure to cancel, for one-time purchases, or for any other payment made to Divine, regardless of the reason.**

## **4. Chargeback & Dispute Policy**

Initiating a chargeback or payment dispute for services that were delivered as described is considered a violation of these Terms. Divine will contest all such disputes to the fullest extent and submit evidence to the payment processor to resolve the claim.

Accounts involved in chargebacks or payment disputes may be:

- Immediately suspended or permanently terminated.
- Subject to an administrative fee to cover dispute-related costs.
- Reported to the payment processor for fraudulent dispute activity where applicable.

## **5. No Guarantee of Results**

Divine makes no guarantees of financial results, earnings, profitability, or success of any kind. A lack of results, profits, or success is not a basis for a refund, chargeback, credit, reduction, or offset of fees paid.

By making any purchase from Divine — whether a subscription, a one-time payment, or any other product or service — you expressly acknowledge that you are not relying on any income claims, testimonials, case studies, or earnings examples as a guarantee of your personal results.

## **6. Contact Information**

If you have questions about this Refund Policy, you may contact us at:

**Its Gutta Go LLC**

2143 Chesterland Ave, Lakewood, OH 44107

Email: [divineresell1@gmail.com](mailto:divineresell1@gmail.com)

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