

Super Sellers – Refund & Cancellation Policy

1. Strict No-Refund Policy

Super Sellers operates on a **Strict No-Refund Policy**. All sales are final.

- **Digital Nature of Service:** Because our service provides immediate access to proprietary leads, templates, supplier data, and intellectual property, the value is consumed the moment access is granted.
- **No Partial Refunds:** We do not offer prorated refunds for mid-month cancellations or unused portions of a subscription term.

2. Member Responsibility for Cancellations

- **Self-Service Management:** Membership subscriptions are managed exclusively by the user through their **Whop Dashboard**.
- **Advance Notice:** It is the member's sole responsibility to cancel their subscription **at least 24 hours before** the next billing date to avoid being charged.
- **Forgotten Cancellations:** Super Sellers is **not responsible** for "forgotten" subscriptions, lack of use, or failure to cancel on time. Refund requests based on these reasons will be automatically denied.

3. Payment Disputes and Chargebacks

Super Sellers takes a zero-tolerance approach to fraudulent chargebacks:

- **Evidence Submission:** In the event of a payment dispute or chargeback, Super Sellers will provide the payment processor (Stripe, PayPal, or Whop) with comprehensive evidence, including:
 - Your digital signature/acceptance of these Terms.
 - IP logs and timestamps showing access to the Discord community.
 - Records of messages sent and resources accessed.
- **Immediate Termination:** If a member initiates a dispute or chargeback, their access to the Super Sellers Discord and Whop Hub will be **immediately and permanently terminated**.
- **Blacklist:** Members who initiate bad-faith disputes will be blacklisted from all future Super Sellers products and services.

4. Expulsion for Rule Violations

If a member is banned or expelled from the community for violating the **Terms of Service** (e.g., leaking leads, harassment, or spamming), they forfeit the remainder of their subscription. No refunds will be issued for members removed due to misconduct.

5. Service Disruptions

While we strive for 100% uptime, Super Sellers is not liable for temporary technical issues with Discord or Whop. Such events do not constitute grounds for a refund.