



Brand QLUB – One-Time Purchase Refund Policy (Whop)

Last Updated: January 30, 2026

This Refund Policy is incorporated into the Brand QLUB Service Agreement and your checkout/Order Form. If there is any conflict, the Service Agreement and Order Form control.

1) How refund requests must be submitted (Whop Resolution Center)

All refund requests must be submitted through **Whop's Resolution Center** inside the buyer's Whop account (**Orders** → **Request a refund**).

Support can help, but the official refund workflow is handled inside Whop.

Support: support@quirozenterprise.com | (909) 770-9309

Note: Whop's Buyer Terms generally require refund requests to be submitted within **30 days** for review in the Resolution Center (this does not mean refunds are guaranteed).

2) All sales final (no refunds)

Brand QLUB is a **one-time \$5,000 purchase** that provides immediate access (or reserved access) to proprietary digital content, community access, and/or coaching resources.

All sales are final and non-refundable.

No refunds will be issued for any reason including, but not limited to:

- "I didn't make money" / "I didn't get results"
- "I thought it was something else" / misunderstanding the scope
- dissatisfaction with the experience
- lack of participation, time constraints, or non-use of materials
- changed mind after purchase



Brand QLUB is educational and supportive. **Results are not guaranteed.**

3) Billing mistakes (duplicate/incorrect charges)

We will correct verified billing errors (example: an accidental duplicate charge or processor error).

Submit a case in Whop's Resolution Center and include:

- the email used at checkout
- date/amount charged
- a brief description of the issue

If a billing error is confirmed, we will correct/refund **only the mistaken amount.**

4) Financing / BNPL (Klarna, Afterpay, etc.)

If you purchase using a financing/BNPL option available at checkout, your financing provider and Whop may apply additional rules and timelines.

If Whop processes a refund through the Resolution Center, **access may be revoked immediately.**

5) Disputes & chargebacks

If you have a billing or access issue, you agree to use Whop's Resolution Center first so we can resolve it quickly.

If a chargeback or payment dispute is filed, we may submit evidence (including the Service Agreement, Order Form/checkout record, access logs, and communication history). Access may be suspended during the dispute process.

6) Verification & logs

To prevent fraud and resolve disputes, we may maintain records such as program access/activity logs, confirmation records, and technical verification data (timestamps, device/browser details, and IP-based data).

7) Physical materials (if included)

If any physical welcome/care package or physical materials are included:

- **No returns and no refunds** for physical items
 - you are responsible for providing a correct shipping address
 - carrier delivery confirmation to the provided address is treated as delivered
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8) Legal rights

This policy does not override any non-waivable refund rights required by applicable law.