

ProTickets – TERMS OF SERVICE

Last updated: 8 December 2025

1. Introduction

These Terms of Service ("Terms") govern your access to and use of ProTickets, including the ProTickets web application, Chrome extension, premium Discord channels, and related training content (collectively, the "Service"), operated by ProTickets ("we", "us", "our").

By creating an account, purchasing a membership, or using the Service in any way, you agree to be bound by these Terms.

If you do not agree, you may not use the Service.

2. Eligibility

You must be at least 18 years old (or the age of majority in your jurisdiction) and legally capable of entering into a binding contract.

By using the Service, you represent and warrant that you meet these requirements.

3. Account Registration and Security

To use the Service, you must create an account and provide accurate and complete information.

You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.

You agree to notify us immediately of any unauthorized use of your account or any other breach of security.

You may not share your account, login credentials, or access tokens with others unless expressly permitted by us in writing.

4. Memberships, Billing and Cancellation

4.1 Types of access

We may offer a free tier (for example, Discord-only access) and paid "Pro" memberships that unlock access to the web application, Chrome extension, premium Discord channels and training content.

Available plans, features, and pricing are shown at the time of purchase.

4.2 Billing through Whop

Paid memberships are billed and managed through Whop or another third-party payment provider we designate ("Billing Provider").

By subscribing, you authorize the Billing Provider to charge your selected payment method according to the pricing and billing cycle presented at checkout.

4.3 Recurring subscriptions

Unless specified otherwise, subscriptions renew automatically at the end of each billing period until cancelled.

You may cancel your membership at any time through your Whop account or as otherwise instructed.

When you cancel, access will typically continue until the end of your current billing period.

4.4 Cancellations and refunds

We do not provide refunds or prorated credits for partial billing cycles unless required by law or explicitly stated otherwise.

5. Use of the Service

You agree to use the Service only for lawful purposes and in accordance with these Terms.

You agree not to access or use the Service in any way that violates any applicable law or regulation.

You will not reverse engineer, decompile or attempt to derive the source code of any part of the Service.

You will not bypass or attempt to bypass security or access-control measures.

You will not scrape, harvest or extract data from the Service in a manner not expressly permitted by us.

You will not use the Service to send spam, commit fraud, or disrupt other users.

You will not misuse or share your account, subscription, or Chrome extension license key.

We may suspend or terminate your access if we determine, at our sole discretion, that your behavior violates these Terms or harms the Service.

6. Discord and Community Guidelines

If your membership includes access to Discord or other community platforms, you must follow Discord's terms, guidelines, and policies.

You must treat all members with respect.

Harassment, threats, spam, and abuse are strictly prohibited.

We may remove your access to community channels at any time for violations of these Terms or community rules.

7. Intellectual Property

All software, features, tools, text, graphics, logos, videos, training content, and other materials available within the Service ("Content") are owned by us or licensed to us and protected by applicable intellectual property laws.

We grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Service for your personal or internal business use only.

You may not copy, modify, sell, distribute, or create derivative works based on the Service.

You may not remove or obscure any copyright notices or proprietary markings.

8. Third-Party Services

The Service integrates with third-party platforms such as Whop (billing), Discord (community access), analytics providers, and hosting providers.

Your use of these services is subject to their respective policies.

We disclaim responsibility for any issues arising from third-party platforms.

9. Disclaimer of Warranties

The Service is provided "as is" and "as available" without warranties of any kind, express or implied.

To the maximum extent permitted by law, we disclaim all warranties, including merchantability, fitness for a particular purpose, non-infringement, accuracy or reliability of results, and uninterrupted or error-free performance.

You use the Service at your own risk.

10. Limitation of Liability

To the fullest extent permitted by law, we are not liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits, revenue, data, or goodwill.

This includes unauthorized access to or misuse of your data, interruptions, bugs, or errors in the Service, or actions taken by third-party services (including Whop or Discord).

Our total cumulative liability for any claim relating to the Service shall not exceed the amount you paid for the Service in the 12 months preceding the claim.

11. Indemnification

You agree to indemnify and hold harmless ProTickets, its affiliates, officers, directors, employees, and agents from any claims, losses, damages, liabilities, or expenses (including legal fees) arising from your use of the Service, your violation of these Terms, or your infringement of any third-party rights.

12. Changes to the Service and These Terms

We may update, modify, or discontinue any part of the Service at any time.

We may update these Terms occasionally; when we do, the "Last updated" date will be revised.

If changes are material, we may provide additional notice.

Continued use of the Service after changes take effect constitutes acceptance.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of the Province of Quebec, Canada, without regard to conflict of law principles.

Any dispute related to these Terms or the Service shall be resolved exclusively in the courts of Quebec, and you consent to jurisdiction in those courts.

14. Contact

For questions about these Terms or the Service, contact us:

Email: support@protickets.ca

Address:

1375 Maple Tree Place #1113

Williston, VT 05495

United States