

# Return Policy

HYHdata, LLC d/b/a The Investor Semester

Effective Date: [11/01/2024]

Thank you for being a part of The Investor Semester (the “**Company**,” “**we**,” “**us**,” or “**our**”). This Return Policy (the “**Policy**”) outlines the guidelines for returns, exchanges, and refunds for any subscriptions, products, or services purchased through our platform, including access provided through Whop.com and our associated community channels.

## 1. General Policy

Due to the digital nature of our products and services, all sales are final. However, we understand that situations may arise that require consideration for refunds or exchanges. This Policy is designed to address those circumstances.

## 2. Subscription and Product Refunds

- **One-Time Purchase Products:** If you purchase a one-time product, such as events, coaching sessions, or other non-subscription products, you may be eligible for a refund if you cancel your purchase within the first seven (7) days.
- **No Refunds for Free Trial Products:** If you purchase a subscription with a free trial and do not cancel before the trial period ends, you will not be eligible for a refund. All charges incurred after the trial period will be considered non-refundable.
- **Non-Trial Subscriptions:** For subscriptions beyond the trial period, refunds are not typically offered. If you experience issues with our services, please contact us for support.

## 3. Digital Products and Services

All purchases of digital products, including educational resources and access to premium features, are non-refundable. We encourage you to review product descriptions carefully before making a purchase.

## 4. Requesting a Refund or Exchange

To request a refund or exchange, please follow these steps:

- 1 Submit a support ticket within the Discord server within the applicable time frame.
- 2 Provide your order number, the reason for the request, and any relevant details.
- 3 We will review your request and respond within five (5) to seven (7) business days.

## 5. Exceptions

Refunds or exchanges may be considered on a case-by-case basis in certain situations, such as:

- Technical issues that prevent access to purchased services.

- Unauthorized transactions or billing errors.

## **6. Changes to the Policy**

We reserve the right to modify this Policy at any time. Any changes will be effective immediately upon posting the updated policy on our platform. Your continued use of our services after such changes constitutes your acceptance of the new terms.

## **7. Contact Information**

If you have any questions about this Policy, please contact us at [\*\*hello@investorsemaster.com\*\*](mailto:hello@investorsemaster.com).