

# Refund & Return Policy

*Last updated: 1st December 2025*

## 1. Digital Products

All JP7FX indicators are digital products delivered through TradingView.  
Because access is granted instantly, **refunds are generally not offered**.

## 2. Non-Refundable Situations

Refunds will not be issued for:

- forgetting to cancel a subscription
- choosing not to use the indicators
- lack of trading results
- misunderstanding how the indicators work
- claiming dissatisfaction after receiving full access
- expired or failed payments

## 3. Exceptional Refunds

In rare cases, a refund may be considered if:

- the user was never granted access
- the system malfunctioned and no service was delivered

Refund approval is at the sole discretion of JP7FX.

## 4. Subscription Cancellations

Users may cancel any time via Whop.

Access remains active until the end of the billing cycle.