Refund Policy

1. Refund Policy

Educate.io is committed to customer satisfaction. To reflect this, we provide refund terms that allow users to try our products with confidence and request a refund within the stated period if the product is not the right fit.

Refund terms are product-specific and detailed below. To request a refund, you must contact **support@educate.io** within the applicable refund window, providing your name and the email address associated with the order. Refunds will be processed to the original payment method, subject to the conditions specified for the product purchased.

We believe this approach balances flexibility for our customers with the integrity of our products and ensures that all refund requests are handled fairly and transparently.

- **Monetise** – 7-day full refund guarantee. No questions asked.
- **Monetise Pro** – 7-day full refund guarantee. No questions asked.
- **UpLevel** – 7-day full refund guarantee. No questions asked.
- **Agency Accelerator** – 7-day full refund guarantee. No questions asked.
- **Digital Launchpad** – Refund on first payment only, if requested within 72 hours. No questions asked. To cancel future payments, a request via email should be sent 48 hours maximum before the next billing cycle.
- **Command Centre** – 7-day full refund guarantee. No questions asked.
- **Boardroom** – Refunds available until **June 17, 2025**. No questions asked.
- **Mindset Accelerator** – Refunds available between **October 7, 2025,** and **October 14, 2025.** No questions asked.
- **MMOC 2.0 VIP Ticket** – Refunds available between **October 7, 2025,** and **October 14, 2025.** No questions asked.
- **AI Income Workshop VIP Ticket** - Refunds available until **January 25, 2026**. No questions asked.
- **Alchemy Of Self** - Refunds available until **January 25, 2026**. No questions asked.
- **Mindset Accelerator AI Income Workshop January 2026** – Refunds available between **January 25, 2026**. No questions asked.

The refund period starts on the date and time of purchase. Refunds are issued to the original payment method. Processing times depend on your bank or payment provider (typically 5–10 business days).

2. Contact

For questions about the Refund Policy, email support@educate.io.