# Ian Pierre Enterprises has a strict no refund policy

Every user is talked to personally by the founder, has shown interest in the product, and their financial situation has been kept into account and depending on certain requirements being met some are even afforded a lower pricing structure (for instance third world country citizens)

This mean we go through a delicate process with every customer and client, working with them 1 on 1, to ensure there is no regret after payment is submitted

Not only that, we've spent the last 6 years perfecting everything we're selling

Every framework, curriculum module, software subscription or anything else we provide

Imagine if we allowed refunds, and anyone could just abuse it by doing chargebacks\

Products have previews, subscriptions have free trials, and services have revenue share partnerships for those on a budget

Our founder comes from a third world country, which is why we went through this entire process to ensure every customer or clients could not possible be unhappy after purchase, and we even go so far as to tell potential customers or clients to NOT invest, if they are in too tight a spot

With that in mind, we cannot offer refunds, because it would mean we lose thousand to 10s of thousands of dollars per month, with no control over fraudulent behavior